

## Scrutiny Panel

All Members of the Scrutiny Panel are requested to attend the meeting of the group to be held as follows

**Thursday 13 July 2023**

**7.00 pm**

**Council Chamber, Hackney Town Hall, Mare Street, London E8 1EA**

The press and public are welcome to join this meeting remotely via this link:

<https://youtube.com/live/a64sXlh9-go>

Back up live stream link: <https://youtube.com/live/GI3Nz8yO-uk>

If you wish to attend please give notice and note the guidance below.

Contact:

Tracey Anderson

☎ 0208 3563312

✉ [tracey.anderson@hackney.gov.uk](mailto:tracey.anderson@hackney.gov.uk)

**Ian Williams**

**Acting Chief Executive, London Borough of Hackney**

**Members:** Cllr Margaret Gordon (Chair), Cllr Soraya Adejare, Cllr Polly Billington, Cllr Sophie Conway, Cllr Ben Hayhurst, Cllr Clare Joseph, Cllr Sharon Patrick and Cllr Clare Potter

## Agenda

**ALL MEETINGS ARE OPEN TO THE PUBLIC**

- 1 Appointment of Chair for the Scrutiny Panel in the Municipal Year 2023/24**
- 2 Apologies for Absence**
- 3 Urgent Items / Order of Business**
- 4 Declarations of Interest**
- 5 Cabinet Question Time- Mayor Glanville (19:05 -19:50)** (Pages 9 - 10)
- 6 Council Budget (19:50 - 21:15)** (Pages 11 - 12)
- 7 Draft Overview and Scrutiny Public Engagement Protocol (21:15 - 21:25)** (Pages 13 - 20)

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|-----------|--|-----------------|
| <b>8</b>  | <b>Minutes of the Meeting (21:25 - 21:30)</b>  | (Pages 21 - 38) |
| <b>9</b>  | <b>Scrutiny Panel Work Programme 2023/2024 and Public Consultation Report 2023 (21:30 - 21:40)</b> | (Pages 39 - 64) |
| <b>10</b> | <b>Any Other Business</b>  |                 |

# Access and Information

## Public Involvement and Recording

### Public Attendance at the Town Hall for Meetings

Scrutiny meetings are held in public, rather than being public meetings. This means that whilst residents and press are welcome to attend, they can only ask questions at the discretion of the Chair. For further information relating to public access to information, please see Part 4 of the council's constitution, available at <https://hackney.gov.uk/council-business> or by contacting Governance Services (020 8356 3503)

Following the lifting of all Covid-19 restrictions by the Government and the Council updating its assessment of access to its buildings, the Town Hall is now open to the public and members of the public may attend meetings of the Council.

We recognise, however, that you may find it more convenient to observe the meeting via the live-stream facility, the link for which appears on the agenda front sheet.

We would ask that if you have either tested positive for Covid-19 or have any symptoms that you do not attend the meeting, but rather use the livestream facility. If this applies and you are attending the meeting to ask a question, make a deputation or present a petition then you may contact the Officer named at the beginning of the agenda and they will be able to make arrangements for the Chair of the meeting to ask the question, make the deputation or present the petition on your behalf.

The Council will continue to ensure that access to our meetings is in line with any Covid-19 restrictions that may be in force from time to time and also in line with public health advice. The latest general advice can be found here - <https://hackney.gov.uk/coronavirus-support>

### Rights of Press and Public to Report on Meetings

Where a meeting of the Council and its committees are open to the public, the press and public are welcome to report on meetings of the Council and its committees, through any audio, visual or written methods and may use digital and social media providing they do not disturb the conduct of the meeting and providing that the person reporting or providing the commentary is present at the meeting.

Those wishing to film, photograph or audio record a meeting are asked to notify the Council's Monitoring Officer by noon on the day of the meeting, if possible, or any time prior to the start of the meeting or notify the Chair at the start of the meeting.

The Monitoring Officer, or the Chair of the meeting, may designate a set area from which all recording must take place at a meeting.

The Council will endeavour to provide reasonable space and seating to view, hear and record the meeting. If those intending to record a meeting require any other reasonable facilities, notice should be given to the Monitoring Officer in advance of the meeting and will only be provided if practicable to do so.

The Chair shall have discretion to regulate the behaviour of all those present recording a meeting in the interests of the efficient conduct of the meeting. Anyone acting in a disruptive manner may be required by the Chair to cease recording or may be excluded from the meeting.

Disruptive behaviour may include moving from any designated recording area; causing excessive noise; intrusive lighting; interrupting the meeting; or filming members of the public who have asked not to be filmed.

All those visually recording a meeting are requested to only focus on recording Councillors, officers and the public who are directly involved in the conduct of the meeting. The Chair of the meeting will ask any members of the public present if they have objections to being visually recorded. Those visually recording a meeting are asked to respect the wishes of those who do not wish to be filmed or photographed. Failure by someone recording a meeting to respect the wishes of those who do not wish to be filmed and photographed may result in the Chair instructing them to cease recording or in their exclusion from the meeting.

If a meeting passes a motion to exclude the press and public then in order to consider confidential or exempt information, all recording must cease, and all recording equipment must be removed from the meeting. The press and public are not permitted to use any means which might enable them to see or hear the proceedings whilst they are excluded from a meeting and confidential or exempt information is under consideration.

Providing oral commentary during a meeting is not permitted.

## Advice to Members on Declaring Interests

### Advice to Members on Declaring Interests

Hackney Council's Code of Conduct applies to all Members of the Council, the Mayor and co-opted Members.

This note is intended to provide general guidance for Members on declaring interests. However, you may need to obtain specific advice on whether you have an interest in a particular matter. If you need advice, you can contact:

- Director of Legal, Democratic and Electoral Services
- the Legal Adviser to the Committee; or
- Governance Services.

If at all possible, you should try to identify any potential interest you may have before the meeting so that you and the person you ask for advice can fully consider all the circumstances before reaching a conclusion on what action you should take.

#### **You will have a disclosable pecuniary interest in a matter if it:**

- i. relates to an interest that you have already registered in Parts A and C of the Register of Pecuniary Interests of you or your spouse/civil partner, or anyone living with you as if they were your spouse/civil partner;
- ii. relates to an interest that should be registered in Parts A and C of the Register of Pecuniary Interests of your spouse/civil partner, or anyone living with you as if they were your spouse/civil partner, but you have not yet done so; or
- iii. affects your well-being or financial position or that of your spouse/civil partner, or anyone living with you as if they were your spouse/civil partner.

#### **If you have a disclosable pecuniary interest in an item on the agenda you must:**

- i. Declare the existence and nature of the interest (in relation to the relevant agenda item) as soon as it becomes apparent to you (subject to the rules regarding sensitive interests).
- ii. You must leave the meeting when the item in which you have an interest is being discussed. You cannot stay in the meeting whilst discussion of the item takes place, and you cannot vote on the matter. In addition, you must not seek to improperly influence the decision.
- iii. If you have, however, obtained dispensation from the Monitoring Officer or Standards Committee you may remain in the meeting and participate in the meeting. If dispensation has been granted it will stipulate the extent of your involvement, such as whether you can only be present to make representations, provide evidence or whether you are able to fully participate and vote on the matter in which you have a pecuniary interest.

#### **Do you have any other non-pecuniary interest on any matter on the agenda which is being considered at the meeting?**

You will have 'other non-pecuniary interest' in a matter if:

- i. It relates to an external body that you have been appointed to as a Member or in

another capacity; or

ii. It relates to an organisation or individual which you have actively engaged in supporting.

**If you have other non-pecuniary interest in an item on the agenda you must:**

i. Declare the existence and nature of the interest (in relation to the relevant agenda item) as soon as it becomes apparent to you.

ii. You may remain in the meeting, participate in any discussion or vote provided that contractual, financial, consent, permission or licence matters are not under consideration relating to the item in which you have an interest.

iii. If you have an interest in a contractual, financial, consent, permission, or licence matter under consideration, you must leave the meeting unless you have obtained a dispensation from the Monitoring Officer or Standards Committee. You cannot stay in the meeting whilst discussion of the item takes place, and you cannot vote on the matter. In addition, you must not seek to improperly influence the decision. Where members of the public are allowed to make representations, or to give evidence or answer questions about the matter you may, with the permission of the meeting, speak on a matter then leave the meeting. Once you have finished making your representation, you must leave the meeting whilst the matter is being discussed.

iv. If you have been granted dispensation, in accordance with the Council's dispensation procedure you may remain in the meeting. If dispensation has been granted it will stipulate the extent of your involvement, such as whether you can only be present to make representations, provide evidence or whether you are able to fully participate and vote on the matter in which you have a non-pecuniary interest.

**Further Information**

Advice can be obtained from Dawn Carter-McDonald, Director of Legal, Democratic and Electoral Services via email [dawn.carter-mcdonald@hackney.gov.uk](mailto:dawn.carter-mcdonald@hackney.gov.uk)

## Getting to the Town Hall

For a map of how to find the Town Hall, please visit the council's website <http://www.hackney.gov.uk/contact-us.htm> or contact the Overview and Scrutiny Officer using the details provided on the front cover of this agenda.

## Accessibility

There are public toilets available, with wheelchair access, on the ground floor of the Town Hall.

Induction loop facilities are available in the Assembly Halls and the Council Chamber. Access for people with mobility difficulties can be obtained through the ramp on the side to the main Town Hall entrance.

## Further Information about the Commission

If you would like any more information about the Scrutiny Commission, including the membership details, meeting dates and previous reviews, please visit the website or use this QR Code (accessible via phone or tablet 'app')

[Scrutiny Panel](#)



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<p><b>Scrutiny Panel</b></p> <p><b>13 July 2023</b></p> <p><b>Item 5 – Cabinet Question Time – Mayor Glanville</b></p>	<p>Item No</p> <p><b>5</b></p>
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## OUTLINE

A key element of the scrutiny function is to hold the Mayor and Cabinet to account in public as part of a Cabinet Question Time Session. The Mayor’s Cabinet Question Time is the responsibility of the Scrutiny Panel.

The Mayor of Hackney is given advance notice of the topic areas which will be the focus of the questions. The topic areas sent in advance will cover:

- A. **Manifesto commitments**
  - Update on the progress and monitoring of the manifesto commitments
  - Impact of budgetary pressures on manifesto commitments.
  
- B. **Senior leadership changes**
  - Impact on the organisation and political leadership following changes to the senior leadership and mitigations of any further impacts.
  
- C. **ICT and hybrid meetings**
  - Permanent ICT solution for formal council hybrid meetings
  - Update on the aftermath of the cyber attack
  - The digital divide and how the Council can ensure all residents are informed about council information and consultations.

### Attending for this item

- Mayor Philip Glanville

The Mayor, Philip Glanville, is the lead within Cabinet on the following areas:

- overall property and capital programme
- digital and ICT
- chair of the Hackney community partnership
- co-chair of the Hackney health & wellbeing board
- devolution and policy (with support from the cabinet member for employment, human resources and equalities)
- Woodberry Down regeneration
- London legacy development corporation transition and inclusive 2012 Olympic legacy
- relationships with London councils, LGA & international partners
- public affairs and campaigns

**ACTION**

Members are asked to consider the response and ask questions.



<p><b>Scrutiny Panel</b></p> <p><b>13 July 2023</b></p> <p><b>Item 6 – Council Budget</b></p>	<p>Item No</p> <p><b>6</b></p>
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## OUTLINE

The Council's Finance is a fixed item on the agenda of the Scrutiny Panel to allow Members to retain oversight of the Council's budget. The Scrutiny Panel receives quarterly finance updates on the Council's budget each year. This is in addition to conducting budget scrutiny sessions.

This year the Scrutiny Panel has made a slight amendment to the budget scrutiny process. The budget scrutiny process will commence with an overview of the Council's budget for 2023/2024 accompanied with information about the spend priorities and pressures by each directorate for 2023/24; in addition to information about how the Council's spend aims to achieve the Council's Strategic Plan priorities.

### **Report in the agenda:**

To support this discussion the following presentations are included.

- Overview of the Council budget – **To follow**
- Directorate presentations – budget spend, priorities and pressures mapped to the Council's Strategic Plan – **To follow.**

### **Invited Guests**

#### London Borough of Hackney

- Ian Williams, Group Director Finance and Corporate Resources
- Jackie Moylan, Director of Financial Management
- Rickardo Hyatt, Group Director Climate, Homes and Economy
- Helen Woodland, Group Director Adults, Health and Integration
- Jacquie Burke, Group Director Children and Education
- Deidre Worrell, Director Neighbourhoods & Housing Finance
- Naeem Ahmed, Director Children, Adults and Community Health Finance
- Rob Miller, Strategic Director Customer & Workplace
- Mayor Phillip Glanville
- Cllr Rob Chapman, Cabinet Member for Finance, Insourcing and Customer Service
- Cllr Guy Nicholson Deputy Mayor for Delivery, Inclusive Economy and Regeneration

- Cllr Anntoinette Bramble Deputy Mayor and Cabinet Member for Education, Young People and Children's Social Care
- Cllr Carole Williams, Cabinet Member for Employment, Human Resources and Equalities
- Cllr Fajana – Thomas, Cabinet Member for Community Safety and Regulatory Services
- Cllr Chris Kennedy, Cabinet Member for Health, Adult Social Care, Voluntary Sector and Culture
- Cllr Clayeon McKenzie, Cabinet Member for Housing Services and Resident Participation
- Cllr Mete Coban, Cabinet Member for Climate Change, Environment and Transport
- Cllr Caroline Woodley, Cabinet Member for Families, Parks and Leisure
- Cllr Sade Etti, Deputy Cabinet Member for Housing Needs and Homelessness
- Cllr Sem Moema, Deputy Cabinet Member for Private Rented Sector and Housing Affordability.

## **ACTION**

Scrutiny Panel is requested to consider the reports, verbal update and to ask questions.



<p><b>Scrutiny Panel</b></p> <p><b>13 July 2023</b></p> <p><b>Item 7 – Draft Overview and Scrutiny Public Engagement Protocol</b></p>	<p>Item No</p> <p><b>7</b></p>
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## OUTLINE

A key element of Overview and Scrutiny’s work is involving the public in scrutiny activity, and taking up issues which are of concern to local people. Scrutiny is there to reflect the voice and concerns of the community and to encourage the public to engage with the Council’s decision-making processes. A key role for Overview and Scrutiny is to ensure that the policies and services that are shaped and delivered reflect and meet the needs of the local population.

Technological changes have prompted Scrutiny Panel to look at providing guidance and information to support public engagement in the scrutiny process. The draft protocol attached is aimed at providing guidance to support scrutiny councillors, officers, and the public when using technological methods of communication to capture the voice of service users.

### Purpose

The Scrutiny Panel is asked to sign-off the draft public engagement protocol for adoption by the Overview & Scrutiny function.

### Report in the agenda:

To support this discussion the following report is included for information.

- Overview and Scrutiny Public Engagement Protocol

### ACTION

The Scrutiny Panel is requested to agree and adopt the draft protocol.

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## Overview and Scrutiny Public Engagement Protocol

### Introduction

Overview and Scrutiny is the statutory function that holds the Executive (Mayor, Cabinet and Chief Officers) to account, scrutinising council decision making, service performance, strategies and policies. Overview and Scrutiny also scrutinises the work and impact of relevant external agencies on the local community, such as matters relating to local health services and crime and disorder. Overview and Scrutiny is non-adversarial and non-partisan, acting as a critical friend to challenge decision makers within the Council as well as external agencies.

The powers afforded to Overview and Scrutiny are intended to enable the function to hold service providers to account for their performance. In order for the exercise of these powers to be effective, it is vital for all stakeholders to be engaged in the process and share a common understanding of Overview and Scrutiny's aims. Overview and Scrutiny aims to build collaborative working relationships to encourage engagement and use our statutory powers as a last resort.

### Engagement and Overview and Scrutiny

A key element of Overview and Scrutiny's work is hearing directly from the public about their experiences of local services, and taking up issues which are of concern to local people. Their involvement provides a unique perspective on how well public services are being delivered and how they could be improved, from the point of view of those receiving and using the services.

Members of the public can be invited to participate in scrutiny meetings held in public, and can contact their local councillors and members of the Scrutiny Panel or relevant Scrutiny Commission to make their views known. There are also opportunities for the public to get involved in specific issues being investigated, for example Overview and Scrutiny councillors seek the views of the public through calls for evidence, site visits, focus groups and surveys.

Overview and Scrutiny recognises and values the views of the people who work, live and study in Hackney, and is committed to supporting local people to contribute to how decisions are made about local services. The protocol is based on good practice principles, and the Overview and Scrutiny function will continue to explore new and innovative ways to involve the public in its work where appropriate.

### Participation at scrutiny meetings

Overview and Scrutiny meetings are held in public, rather than being public meetings. Local people have the right to attend meetings except where confidential or exempt information is likely to be disclosed and the meeting, or part of the meeting, is therefore held in private.

Overview and Scrutiny recognises that, for many, it is more convenient to observe meetings virtually, and a livestream facility is therefore provided for all meetings and included on the front sheet of meeting agendas. Meeting recordings are also available on the Council's YouTube channel, an innovation accelerated by the pandemic which has made Overview and Scrutiny proceedings far more accessible to the general public.

It is at the discretion of the Chair as to whether members of the public can ask questions, and it depends on the agenda. Members of the public are encouraged to contact the relevant Overview and Scrutiny Officer about raising questions or speaking at a meeting in advance of the meeting using the details on the front of the meeting agenda.

Members of the public attending a meeting should bear in mind that meetings are live streamed on the Council's YouTube channel and are also open to the press. When attending meetings members of the public should not behave improperly, offensively or interrupt the business of the meeting as such action may result in them being removed and excluded from the meeting.

### Inviting members of the public to meetings

The Scrutiny Panel or relevant Commission often invite members of the public or community groups to present their views on certain issues being discussed at a meeting. If a member of the public is invited to attend and speak at a meeting, the relevant Overview and Scrutiny Officer will liaise with them to ensure they are prepared and feel comfortable attending the meeting.

If a member of the public or community group does not feel comfortable attending a meeting or is otherwise unable to attend, the Scrutiny Panel or relevant Commission may invite them to provide written or video testimony to be presented at the meeting. Members of the public who provide testimony in this way are not identified at the meeting, except where the person has agreed to identify themselves in their video testimony submission.

Testimony is only shared at a meeting where multiple similar accounts of an issue or service have been highlighted to Overview and Scrutiny councillors from local people or performance information, and the Scrutiny Panel or relevant Commission believes that the testimony points to high levels of public concern with an issue, or dissatisfaction with a service.

It should be noted that Overview and Scrutiny councillors should not take casework to scrutiny meetings, and officers and/or the Cabinet Member will not be expected to respond to individual cases at scrutiny meetings. Casework can sometimes lead on to policy development, but can be distinguished from these by virtue of the fact that casework usually deals with the resolution of an individual problem.

Where testimony is due to be shared at a scrutiny meeting, the relevant Director and/or Cabinet Member are expected to attend the meeting to respond and **the Chair of the Scrutiny Panel or relevant Commission should give them written notice of at least 10 clear working days prior to the meeting**. At this point the key background information (as



set out below) and testimony should be shared with the relevant Director, Cabinet Member and/or legal officer to ensure due diligence checks can be undertaken.

- Name
- Address
- Confirmation if known to service area

In certain circumstances, the relevant Director, Cabinet Member and/or legal officer **may advise that written or video testimony is not shared at a meeting**. The Chair of the Scrutiny Panel or relevant Commission should be notified of this at least 48 hours in advance of the meeting. Circumstances in which this advice may be given include:

- **If the testimony relates to a current planning or licensing application and/or decision;**
- **If the testimony relates to live legal proceedings against the Council or references matters which are the subject of legal proceedings against the Council;**
- **If the testimony relates to threatened legal proceedings against the Council and/or mediation;**
- **If the testimony is considered vexatious, discriminatory or not relevant or otherwise inappropriate to be discussed at a meeting of the Scrutiny Panel or relevant Commission.**

### Gaining views on specific issues being investigated

As well as attending or providing written or video testimony for meetings of the Scrutiny Panel or relevant Commission, the public may be asked to submit their views on specific issues being investigated more informally. Overview and Scrutiny use a variety of methods to gather the views of the public, but some of the more commonly used methods include calls for written evidence, site visits, focus groups and surveys. When asking the public to submit their views on specific issues, the function will look to utilise the Council's website and/or social media channels, as well as any existing engagement networks and channels.

Engaging the public in this way is a valuable means of incorporating an alternative viewpoint into the scrutiny of a topic being investigated, enhancing the capacity for effective scrutiny by highlighting what may be a different point of view and accounts from those who the service will directly impact. It is used in conjunction with a wider range of evidence gathering exercises, such as desktop research and analysis, consultation with Cabinet Members, Council officers and local stakeholders, comparisons with other local authorities or service providers and specialist contributions.

#### *Calls for written evidence*

The Scrutiny Panel or relevant Commission will sometimes seek written submissions for scrutiny reviews or investigations using a combination of generic calls for evidence and/or targeting specific stakeholders or experts. This helps councillors understand what things are like for local people and organisations affected by, or with a stake in, the topic being explored.

Wider calls for written evidence will usually be shared on the Council's website and/or social media channels, and the Scrutiny Panel or relevant Commission may also write to specific stakeholders or experts in a particular area. Any call for evidence will usually include information on the primary focus of the review or investigation and the key areas the Scrutiny Panel or Commission are interested in.

### *Focus groups*

Focus groups are group discussions that explore a specific area using open questions and the sharing of views and experiences between participants. These can be useful for Overview and Scrutiny because they can provide rich insights into the experiences of local people through group discussion and debate.

Focus groups usually involve six to eight participants, although more or less may be involved depending on the topic. Where possible, members of the public should be compensated for their participation in appreciation of their time. Participants' identities and contributions are anonymised, and the relevant Overview and Scrutiny Officer will make notes and produce a report on the findings of the focus group for the consideration of the Scrutiny Panel or relevant Commission.

Sometimes, if a large number of people want to participate in focus groups, Overview and Scrutiny will make a selection to create a sample of participants with consideration given to principles such as ensuring a good spread of Hackney's geographical areas, recognising the positive values of issues of diversity such as ethnicity, culture and faith and including people who may lack other formal mechanisms for having a voice.

### *Surveys*

Survey research involves collecting information about a group of people by asking them questions and analysing the results. They are usually most useful to get a broad overview of the public perception of an issue or service, and allows more detailed scrutiny investigations to be carried out based on their findings.

There are lots of different types of survey methods, and the methods used may depend on the specific issues being investigated or intended outcomes of an investigation. Some of the main types used by Overview and Scrutiny include online surveys, mail surveys, and personal interviews.

Council officers, partner organisations and local groups are usually invited to help identify groups of interested individuals. Before responding to a survey, the public are given information on its purpose, on the scrutiny enquiry itself and how their feedback may be used. The relevant Overview and Scrutiny Officer will collate and analyse their responses, and produce a report on the findings for the consideration of the Scrutiny Panel or relevant Commission.

### *Site visits*

Site visits can be useful in helping Overview and Scrutiny get to grips with issues under review by meeting with people using services, frontline staff and other professionals and seeing how facilities are used. Site visits are an opportunity to get detailed information from people who are knowledgeable about a service or issue, and are a valuable source of information that you may not get from written submissions.

Council officers and/or partner organisations are usually invited to identify suitable groups and organisations to visit, and may help to organise and/or attend the visit where appropriate. Site visits are not open to the public, and are attended by Overview and Scrutiny councillors only except where the relevant Cabinet Member is invited to attend. The Cabinet Member's role on the visit is in the capacity of an observer, and any questioning should be directed to the host by Overview and Scrutiny councillors.

Before a site visit is conducted the host will be sent information on the purpose of the visit, the scrutiny enquiry itself and how their comments may be used. The relevant Overview and Scrutiny Officer will attend the site visit, make notes and produce a report on the findings of the site visit for the consideration of the Scrutiny Panel or relevant Commission.

### Suggesting topics for scrutiny to review

Members of the public can suggest topics for possible scrutiny review. At the start of each municipal year the Overview and Scrutiny function asks local residents, partner organisations, council officers, and stakeholders to highlight areas of concern or make suggestions for a scrutiny review or smaller investigation.

Overview and Scrutiny's Annual Public Consultation usually runs from May to June, and will usually be shared on the Council's website and/or social media channels. Feedback on the outcome of any suggestions is provided to residents and stakeholders shortly after the Scrutiny Panel and Commissions' work programmes are agreed in July.

Overview and Scrutiny also takes suggestions throughout the year, although there may be a gap between the time that suggestions are received and the time it is considered for inclusion in the next annual work programme, which usually begins in May. Members of the public and stakeholders are encouraged to fill out the [scrutiny review topic suggestion form](#) if they would like to suggest a topic outside of the annual consultation period.

There is a limit to the number of reviews the Overview and Scrutiny function can carry out each year. A suggestion is more likely to be accepted if local people can be shown that it affects a significant number of people in Hackney and provide evidence supporting their concern. Overview and Scrutiny will not consider judicial or quasi judicial matters or those which are currently being investigated, individual planning, licensing or grant applications or appeals, or individual complaints about specific issues or the conduct or behaviour of a councillor or employee of the Council.

When the Scrutiny Panel or relevant Commission is deciding whether or not to accept a topic for consideration, the following criteria is generally considered:

- Will the topic have an impact on, or is it of interest to, a community or other group of residents in Hackney or is it of wider public concern?
- Does the topic link with any of the Council's current improvement objectives, items from the Cabinet forward work programme or recommendations resulting from external reviews?
- Is effective scrutiny of the topic achievable with available resources and within a reasonable timescale?
- Will scrutiny of the topic lead to duplication of work that is being or has already been carried out by the Scrutiny Panel or relevant Commission, or by another committee, group or organisation?

Even if a suggestion is not accepted for immediate scrutiny and included in the Scrutiny Panel or relevant Commission's work programme for the current municipal year, the issue will be logged and may be addressed at a later date.

### Further support and guidance

Further advice or information on any aspect of this protocol or on Overview and Scrutiny at Hackney Council is available from the Overview & Scrutiny Team, Room 118, 2nd Floor, Hackney Town Hall, Mare Street, London, E8 1EA.

E-mail: [scrutiny@hackney.gov.uk](mailto:scrutiny@hackney.gov.uk)

Website: [www.hackney.gov.uk/scrutiny](http://www.hackney.gov.uk/scrutiny)



<b>Scrutiny Panel</b> <b>13 July 2023</b> <b>Item 8 - Minutes and Matters Arising</b>	Item No <b>8</b>
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## **OUTLINE**

The minutes of the Scrutiny Panel meeting on 24<sup>th</sup> April 2023 are attached.

## **ACTION**



SP Members are asked to agree the minutes.

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London Borough of Hackney  
Scrutiny Panel  
Municipal Year 2022/23  
Date of Meeting Monday 24 April 2023

Minutes of the proceedings of  
the Scrutiny Panel held at  
Hackney Town Hall, Mare  
Street, London E8 1EA

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<b>Chair</b>	<b>Councillor Margaret Gordon</b>
<b>Councillors in Attendance</b>	<b>Cllr Sophie Conway, Cllr Ben Hayhurst and Cllr Clare Potter</b>
<b>Councillor in Virtual Attendance</b>	<b>Cllr Clare Joseph</b>
<b>Officers In Attendance</b>	<b>Rickardo Hyatt (Group Director Climate, Homes and Economy), Kevin Keady (Head of Parking and Markets), Dawn Carter-McDonald (Director of Legal, Democratic and Electoral Services), Michael Benn (Senior Service Area Manager), Sonia Khan (Head of Policy and Strategic Delivery) and Jenny Zienau (Strategic Lead Change and Transformation)</b>
<b>Other People in Attendance</b>	<b>Cllr Binnie-Lubbock (Call-in Request Councillor), Cllr Simche Steinberger (Call-In Request Councillor), Cllr Robert Chapman (Cabinet Member for Finance, Insourcing and Customer Service), Cllr Carole Williams (Cabinet Member for Employment, Human Resources and Equalities), Cllr Fajana-Thomas (Cabinet Member for Community Safety and Regulatory Services) and Cllr Chris Kennedy (Cabinet Member for Health, Adult Social Care, Voluntary Sector and Culture)</b>
<b>Other People in Virtual Attendance:</b>	<b>Cllr Mete Coban (Cabinet Member for Climate Change, Environment and Transport), Cllr Caroline Woodley (Cabinet Member for Families, Parks and Leisure), Cllr Anntionette Bramble (Deputy Mayor and Cabinet Member for Education, Young People &amp; Children's Social Care), Cllr Zoe Garbett (Call-In Request Councillor), Nicolette Nixon (HOPE at Morningside) and Jabez Lam (Hackney Chinese Community Services)</b>
<b>Officer Contact:</b>	<b>Tracey Anderson</b>  0208 3563312  <a href="mailto:tracey.anderson@hackney.gov.uk">tracey.anderson@hackney.gov.uk</a>

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**Councillor Margaret Gordon in the Chair**

## **1 Apologies for Absence**

1.1 The Chair updated those in attendance on the meeting etiquette and that the meeting was being recorded and livestreamed.

1.2 Apologies for absence were received from Cllrs Polly Billington. Sharon Patrick and Soraya Adejare.

1.3 Cllr Clare Joseph was in virtual attendance.

1.4 Apologies for lateness were received from Cllr Anntionette Bramble, Deputy Mayor and Cabinet Member for Education, Young People & Children's Social Care and Cllr Caroline Woodley, Cabinet Member for Families, Parks & Leisure.

## **2 Urgent Items / Order of Business**

2.1 There were no urgent items, and the order of business was as set out in the agenda.

## **3 Declarations of Interest**

3.1 There were no declarations of interest.

## **4 Poverty Reduction - Voluntary Sector Partners Update (19:05 -19:55)**

4.1 The Chair opened the discussion by outlining that the administration had pledged in 2018 to "tackle poverty, including child poverty, as well as key inequalities in health, education and employment based on a solid understanding of the barriers and needs of our different communities, listening to their concerns and expanding the use of social value and co-design".

4.2 The need to address poverty in Hackney was also a repeated issue in the consultation for the Community Strategy 2018-2028, and tackling inequality and entrenched poverty was therefore identified as one of its key priorities. The ongoing focus on poverty reduction in the borough had also been amplified by the current cost of living crisis.

4.3 The Panel had received an update last year about the strategic framework outlining the Council's approach to poverty reduction, the aims, and objectives. The purpose of this discussion was to review how the Council's Poverty Reduction Strategic Framework was working in practice and how it had been embedded across council services. The Panel also sought to understand how the Council was working in partnership with key local stakeholders in the voluntary sector to meet the needs of residents.

4.4 To support this discussion, the Panel went on site visits to Woodberry Aid, Chicken Soup Shelter and Stamford Hill Community Centre, engaging with organisations that had been providing the following types of support:

- Community Shops
- Advice Providers
- Orthodox Jewish Organisations/Food Distribution



- Holistic Support
- Warm Hubs

4.5 Before beginning the discussion, the Chair thanked Council officers from the Policy and Strategic Delivery Team for supporting the site visits and the external guests in attendance at the meeting.

#### 4.6 Representing London Borough of Hackney

- Cllr Chris Kennedy, Cabinet Member Health, Adult Social Care, Voluntary Sector and Culture
- Cllr Rob Chapman, Cabinet Member for Finance, Insourcing and Customer Service
- Cllr Caroline Woodley, Cabinet Member for Families, Parks & Leisure
- Cllr Carole Williams, Cabinet Member for Employment, Human Resources and Equalities
- Ian Williams, Group Director Finance & Resources
- Sonia Khan, Head of Policy and Strategic Delivery
- Jenny Zienau, Strategic Lead Change and Transformation

#### 4.7 External Guest(s)

- Nicolette Nixon, HOPE at Morningside
- Jabez Lam, Hackney Chinese Community Services

4.8 The Chair invited the representative from HOPE at Morningside to give a short verbal presentation. The main points are highlighted below.

4.9 HOPE at Morningside was a youth and community charity based on Mornington Estate. It provided a range of services which include youth club activities, a food bank, a food hub, community lunches and exercise groups for the elderly.

4.10 It worked collaboratively with a range of voluntary and community sector organisations, and worked with relevant organisations and agencies to provide support on a range of issues from housing disrepair to domestic abuse. The pandemic in particular had proved useful in building these positive relationships.

4.11 Organisations like HOPE at Morningside benefited from having similar life experiences as many of the people that used its services, meaning that it could provide a comfortable space for local people to talk about their issues and seek help. In many circumstances there was a lack of trust between local people and agencies, and grassroots organisations could provide a useful brokerage role.

4.12 Resources and funding remained a challenge. Funding was more accessible during the pandemic, but resources had since been allocated elsewhere by local agencies. This was coupled with a continuing rise in the number of people reaching out for its services in recent years, particularly throughout the pandemic and the cost of living crisis. For example, it was receiving around 10 referrals per week for support with food.

4.13 The Chair then invited the representative from Hackney Chinese Community Services to give a short verbal presentation. The main points are highlighted below.

4.14 Hackney Chinese Community Services was a community organisation which was originally established over 30 years ago to serve the local Chinese community. Since

then, it had grown to support the wider East and South East Asian community in Hackney, providing services such as learning and education, health and wellbeing, youth activities and caring.

4.15 Its activities ranged from community lunches for the elderly, to singing, yoga and table tennis. It also provided advice services to local people, including support with communicating with relevant agencies. More recently it had been focused on supporting those who had fled from Hong Kong, for example by helping them find accommodation, schools or health services.

4.16 Another important aspect of its work had been in supporting those that had been victims of hate crimes, the prevalence of which had increased during and since the pandemic. This involved working closely with the Metropolitan Police to report incidences and provide support for victims where appropriate.

4.17 It received funding from the Council to provide advice services through its community centre on Ellington Road, and further funding from the Department for Levelling Up, Housing & Communities to provide support for local people from or with ties to Hong Kong. However, funding was often short term and the organisation often needed to look for alternative sources of long-term funding.

#### Questions, Answers and Discussion

4.18 *A Panel Member asked whether any wellbeing support was provided to staff and volunteers working with community groups to help them deal with the pressures of providing support services throughout the pandemic and cost of living crisis.*

4.19 The representative from HOPE at Morningside explained that people who worked and volunteered with them did so because they enjoyed supporting and giving opportunities to their local community, and doing so was mutually beneficial to all involved.

4.20 During the pandemic, peer support was provided by the Council which proved helpful for staff and volunteers in dealing with the various issues that may arise in their work. Whilst formal support had now stopped, staff and volunteers felt comfortable in contacting Council officers if further support and guidance was needed.

4.21 The representative from Hackney Chinese Community Services added that the Council and Greater London Authority had supported it with funding to improve its facilities, which had encouraged volunteers and allowed them to work effectively.

4.22 Hackney Chinese Community Services had also developed positive working relationships with many other community and voluntary organisations in the borough which allowed it signpost effectively when specific areas of concern arise.

4.23 *A Panel Member asked what the experience of community groups and organisations like HOPE at Morningside and Hackney Chinese Community Centre had been in accessing Hackney's Money Hub.*

4.24 The representative from HOPE at Morningside explained that whilst Hackney's Money Hub was particularly busy and inundated with referrals, its staff were helpful, collaborated with community groups and shared resources to ensure a wide impact.

4.25 The representative from Hackney Chinese Community Services added that the Money Hub's outreach workers were easy to work with and had provided financial support to those residents it worked with when needed.

4.26 The Group Director Finance & Resources explained that funding for the Money Hub had been secured via health partners. The Money Hub had two clear goals: improving access to discretionary and crisis funds, and improving benefits uptake in the borough.

4.27 It was estimated that around £13 million a year was lost in unclaimed benefits in Hackney. The aim was to ensure around £1 million of this was claimed this year and, in the first six months, around £500,000 had been claimed.

*4.28 A Panel Member asked for more information on the progress made in improving benefits uptake across the borough, and whether there were plans in place to sustain the early successes in this respect of the Money Hub.*

4.29 The Group Director Finance & Resources explained that the Council was looking at the ways in which it could fund the Money Hub beyond the current period. Whilst the Council had recently approved its budget for 2023/24, and was in a difficult financial position, it did recognise the return on investment seen so far and would consider funding opportunities as they arose.

4.30 The Council was looking to continue to move around potential resources, and was successfully covering many of its costs through internal staff redeployments. It was also looking at other sources of non-current funding, for example the Household Support Fund which provided support to a wide range of local groups.

4.31 The Cabinet Member for Finance, Insourcing and Customer Service added that while the Council was committed to doing what it could to support people through the cost of living crisis, any help was provided against a backdrop of successive government policies which had strained the benefits system. For example, the recent removal of the Universal Credit uplift alone removed £35 million from the income of Hackney residents.

4.32 Improving benefits uptake and access to crisis and discretionary funds were vital to the poverty reduction agenda, and the Council was committed to finding ways to support it in future years. These were being undertaken not just by the Council, but in partnership with community groups and organisations across the borough.

4.33 The Head of Policy and Strategic Delivery added that conversations regarding funding for future years were live, and it was important to note the distinction to be made between the distribution of discretionary funds and supporting benefits uptake across the borough.

4.34 Whilst the Money Hub acted as a centralised single point of access for emergency funding, it did collaborate with community partners and other agencies and share resources so that it had a wider impact and value.

*4.35 A Panel Member asked whether HOPE at Morningside had considered a community shop model to expand its work in relation to food poverty in the local community.*

4.36 The representative from HOPE at Morningside explained that a community shop model was currently being explored and developed, with funding received from City Bridge. Whilst this would be more sustainable than a food bank in the longer term, it did not come without its challenges such as securing long term funding and sourcing affordable food.

*4.37 A Panel Member asked whether the Council had considered offering employer-supported volunteering to enable its employees to take paid time off to volunteer during working hours.*

4.38 The Head of Policy and Partnerships explained that it was a policy that the Council had looked at before, but instead opted to put more resources into identifying and communicating volunteering opportunities to its employees. For example, Volunteer Centre Hackney had recently come in to talk to employees about volunteering opportunities across the borough.

*4.39 A Panel Member asked whether HOPE at Morningside and Hackney Chinese Community Services felt that improving benefits uptake across the borough and improving access to discretionary funds were the right priorities for the Council to support people through the cost of living crisis.*

4.40 The representative from Hackney Chinese Community Service explained that a significant amount of the people that reached out for support needed help in accessing funding or benefits, and so the Money Hub was seen as a helpful response.

4.41 The representative from HOPE at Morningside added that in practice, benefits were not enough for many people in Hackney to live on. The financial support provided by the Council through discretionary funding was a huge financial relief for many, as well as the immediate relief of claiming those benefits they had missed out on.

*4.42 A Panel Member asked whether HOPE at Morningside and Hackney Chinese Community Services had explored or been engaged in any community food growing opportunities, and what they thought about such initiatives as a means of alleviating food poverty.*

4.43 The representative from Hackney Chinese Community Services explained that it grew its own food on a small scale, with some of the food grown being used for its lunch clubs. Once it had moved into its new premises in the next few months, it would look to grow more of its own food and possibly start food growing projects.

4.44 The representative from HOPE at Morningside added that growing its own food was difficult because it was primarily a youth club, and many of its youth activities were undertaken in its garden area. Moreover, it was not seen as an efficient way to provide food for the number of people it provided support to, as these would likely far outweigh the amount produced.

4.45 The Cabinet Member for Parks, Families and Leisure went on to say that the Council had relationships with food growing communities and there were ways to work together with other community groups to grow food, despite the difficulties in expanding this area of work due to a lack of land.

4.46 There were also a range of other opportunities for the Council to explore such as the provision of fair trade food, bulk purchasing, and supporting schools with plant based diets.

4.47 *A Panel Member asked for further information on the progress of the Council's task group which had been established to review food poverty affecting children in schools.*

4.48 The Head of Policy and Partnerships explained that the task group was set up by the Director for Education to look at ways to expand the free school meals offer in a financially sustainable way, for example through procurement and external funding opportunities.

4.49 Since the announcement that the Mayor of London would be funding universal free school meals for the 2023/24 academic year in primary schools, the task group had been accessing the implications and opportunities for local work which would complement this.

4.50 The Cabinet Member for Health, Adult Social Care, Voluntary Sector and Culture added that the funding from the Mayor of London would only last for the 2023/24 financial year, and funding would need to be identified by the Council if the offer was to stay in place for subsequent years.

4.51 The Cabinet Member for Parks, Families and Leisure went on to say that the funding for 2023/24 presented challenges as well as opportunities, as there was a risk that it would not cover the costs of the full range of dietary needs across the borough such as kosher and halal food.

### Summing Up

4.52 The Chair thanked Panel Members for their questions and all witnesses for their responses and engagement with the scrutiny process.

4.53 It was explained that the Panel would reflect on the evidence heard, which would inform its ongoing work on the Council's efforts to alleviate poverty.

## **5 Call-in of an Executive Key Decision (19:55 - 20:55)**

5.1 The Chair opened the item by explaining that a key element of the scrutiny function was to consider the call-in of decisions by the Executive, and that a call-in was requested on 3rd April 2023 by Cllr Binnie-Lubbock, supported by Cllrs Garbett, Levy, Papier and Steinberger.

5.2 The call-in related to the Executive Key Decision taken by Cabinet on 27th March 2023 relating to the introduction of parking charges for motorcycles.

5.3 The basis of the call-in request was that the decision maker did not take the decision in accordance with the principles set out in Article 13 (13.3).

5.4 The decision options available to the Panel were:

- 1) To take no further action, in which case the decision would take effect immediately;

- 2) To refer the decision back to Cabinet for reconsideration, setting out the nature of the Panel's concerns;
- 3) To refer the matter to Full Council if the Panel considers that its recommendations would have an impact on the Council's budget or policy framework.

#### 5.5 Representing Call-in Request Councillors

- Cllr Alastair Binnie-Lubbock
- Cllr Zoe Garbett
- Cllr Simche Steinberger

#### 5.6 Representing London Borough of Hackney Executive and Officers

- Cllr Mete Coban, Cabinet Member for Environment and Transport
- Rickardo Hyatt, Group Director Climate, Homes and Economy
- Keven Keady, Head of Parking and Markets
- Michael Been, Senior Service Area Manager
- Dawn Carter-McDonald, Director of Legal, Democratic and Electoral Services

5.7 The Chair invited Cllr Binnie-Lubbock, as Lead Call-In Request Councillor, to give a short verbal presentation outlining the reasons for the call-in request and the alternative action being sought. The main points are highlighted below.

5.8 A petition asking the Council to reconsider its plans for motorcycle parking charges was presented to Full Council on 23rd November 2022. Subsequent to the petition some changes to the proposed motorcycle parking charges were introduced. However, the campaigners who brought the petition forward did not believe that those changes went far enough to address their concerns around proportionality or consider the full range of evidence or alternative measures available.

5.9 It was not clear that the measures proposed could be considered proportionate, as they disproportionately targeted a lower emission form of transport and may as a result push residents to use larger, more polluting and more congestion-causing vehicles. Many people who used motorcycles for work were also on the lower end of the income spectrum and it would be reasonable to assume the changes would disproportionately affect them.

5.10 The proposals committed to installing security features across the Council's 50 existing solo motorcycle bays at a cost of £152,000. However, other boroughs which only allow all-day motorcycle parking in solo motorcycle bays had around 300 such bays and if the Council were to expand commuting in each parking zone this would suggest a significant additional expenditure which had not yet been accounted for.

5.11 The proposals would also likely have a negative impact on the local economy, and in particular small businesses and gig workers that rely on motorcycles. For example, it may make it difficult for gig workers, particularly delivery riders and couriers, to take a break without incurring significant additional costs.

5.12 The charges would be unaffordable for the vast majority of motorcycle owners, and did not take into account the cost of owning, insuring, running and maintaining a motorcycle. The cost modelling indicated that motorcycle parking charges in Hackney would be 10 to 20 times higher than in Westminster or Islington, for example.

5.13 The decision did not consider the difference in emissions between motorcycles and cars, did not consider the possible impact of motorcycle users changing to modes to less desirable vehicles, nor did it consider particulate pollution which was lower on lighter vehicles due to less weighted tyre and brake wear.

5.14 In summary the main reasons for the call-in request were:

- The disproportionate targeting of a lower emission form of transport, which was contrary to the Council's climate and air quality goals, and may lead to an increase in more polluting modes of transport;
- The misrepresentation of the context for the proposed charges, such as stating motorcycles emit higher levels of NOX and PM than cars, and their scale, suggesting most riders would pay £5 per month which only applied to <125cc vehicles who do not park outside of their homes;
- The changes acted contrary to the policy framework because they acted as a de facto ban on motorcycles with the proposals only permitting all-day parking in solo motorcycle bays despite almost all bays sited in the two high-demand parking zones;
- The changes were not wholly in accordance with the Council's budget because the possibility of installing additional solo motorcycle bays across the borough had not been factored into the proposals;
- The changes would not be in the interests of the borough's residents as riders were being asked to park in a way as to minimise parking space profile, despite paying the same price as a car to park, and there would be a possible negative impact on the local economy, small businesses and gig workers.

5.15 The Chair then invited the Cabinet Member for Environment and Transport to provide a response to the points raised. The main points are highlighted below.

5.16 The Council did not currently have any parking charges in place for motorcycles, which was contradictory to its commitment to ensuring that, across all forms of public transport, it had the right pricing incentives in place to encourage all motorists to choose active and sustainable travel over the use of private transport.

5.17 The Council undertook a detailed consultation on its proposals in 2020, which attracted over 4,000 respondents. It also undertook a consultation on its overarching Parking and Enforcement Plan in 2022, to which over 8,000 people responded.

5.18 The proposals were part of a wider drive to move towards an emissions-based charging model, which would incentivise sustainable choices and make pricing fairer so that motorcyclists would only be charged according to their emissions.

5.19 Since the proposals were agreed at Cabinet in February 2021, campaigners had expressed their concerns at some of the proposals. The Cabinet Member, along with the Mayor, therefore agreed to pause the implementation of the agreed plans in order to explore the issues raised and how the original proposals may be revised.

5.20 This led to three substantial changes to the proposals. Firstly, the proposals would now include a new hourly price and no maximum stay limits for motorcycle only bays. Secondly, charges for short stay parking in solo motorcycle bays would now be phased in over three years to provide time for riders to adapt to the changes. Lastly, electric motorcycles would benefit from discounted hourly parking charges to incentivise the uptake of zero emissions transport.

5.21 The reasons outlined for the call-in request were generally misinformed. For example, there were some exemptions to the rules and pricing structure, for example for on-street residents, estate residents, businesses and visiting motorcycles. The Council had also been keen to listen to the feedback of residents, and had made significant alterations to the proposals in response.

5.22 The Chair then invited the Head of Parking and Markets and Senior Service Area Manager to provide a response to the points raised. The main points are highlighted below.

5.23 Part of the Council's wider overall climate objectives was to reduce CO2 emissions and improve air quality. In order to achieve this, it needed to have the right parking pricing structures in place to ensure residents were incentivised to walk, cycle or take public transport more often.

5.24 Historically, the Council's management of motorcycle parking had not been in line with these aims. This was largely as a result of practical challenges - there was no way for motorcycles to securely display a physical permit, voucher or parking session to a motorcycle.

5.25 Over recent years, however, the Council had rolled out e-permits, e-vouchers and pay by mobile, meaning that there were now practical solutions to display and secure vouchers and permits for a motorcycle.

5.26 The Council was confident that emissions-based charging would help reduce CO2 and improve air quality in the borough. Over the previous four years, emissions-based charging had helped to reduce diesel vehicle usage by a third.

5.27 It was recognised that, on average, motorcycles generally emit much lower levels of CO2 than other vehicles. Consequently, they would benefit from lower permit prices than the most polluting vehicles.

5.28 Historically, the Council had a flat rate short stay parking charge based on demand within an area. The highest charges would therefore often be in the south of the borough, with lower charges in other areas.

5.29 Since April 2023, there had been a new charging structure whereby short stay parking charges were based not only on demand within an area, but also on emissions with the most polluting vehicles being charged a pound an hour more than zero emissions vehicles.

5.30 The Council had listened to feedback from campaigners and made some amendments to the proposals, as previously highlighted. These included a new hourly price and no maximum stay limits for motorcycle only bays, the phasing in of charges for short stay parking in solo motorcycle bays over three years and discounted hourly parking charges for electric motorcycles.

5.31 The implementation of charges for motorcycle parking supported a number of the Council's strategic objectives and policies, including the Sustainable Transport Plan, the Parking and Enforcement Plan and Air Quality Action Plan.



5.32 The proposals were firmly in line with the Council's budgetary considerations, with the setup and development costs to be contained within existing resources, and the aim for it to be self-funding going forward from the income being generated.

5.33 Whilst additional solo motorcycle bays across the borough would be considered if demand increased, it was deemed unlikely that the introduction of charges would lead to a significant increase compared to existing levels. Historically, the vast majority of demand has been in the south of the borough where bays were already in place.

5.34 The Council consulted with courier and delivery riders to understand the impact of the proposals to pay to park. Courier and delivery riders often need to set down to deliver or collect items within a small window of time, and as such a 20 minute exemption around Dalston had already been added and solo motorcycle pay and display areas around town centres would continue to be monitored.

5.35 Free parking in solo motorcycle bays for commuters was considered and rejected, as it would encourage commuting and would not incentivise active travel methods such as walking and cycling and the use of public transport. Discounted hourly parking charges for electric motorcycles were put in place.

#### Questions, Answers and Discussion

5.26 *A Panel Member asked whether there were any mechanisms in place for the Council to review the effectiveness of the proposals should they be implemented.*

5.37 The Senior Service Area Manager explained that parking fees and charges were reviewed on an annual basis. If implemented, the proposals would also be monitored closely over the implementation period to ascertain whether any tweaks would be needed, as well as whether any additional solo motorcycle bays would be needed in response to increased demand.

5.38 *A Panel Member asked for clarification on the figures quoted in the call-in request which stated that, where provision for all-day motorcycle exists in zone A and B, charges would amount to £2,300 over a year for a commuter.*

5.39 The Lead Call-In Request Councillor explained that campaigners had reached the figure based on a ten hour stay over 20 days a month, rather than the eight hour stay estimated by the Council. This was to acknowledge that some commuters would be parked for longer than the average work day as they would need time to lock up and change and may not always finish on time.

5.40 The Cabinet Member for Environment and Transport responded by adding that campaigners had been consulted on the proposed charges extensively and several changes to the proposals had been made since, for example around discounted hourly parking charges for electric motorcycles.

5.41 *A Panel Member asked whether those councillors who had requested the call-in agreed with the principle of emissions-based parking charges, in which lower emissions motorcycles would benefit from a larger discount than other motorcycles and more polluting vehicles.*

5.42 The Lead Call-In Request Councillor explained that the estimated monthly costs of short stay parking in solo motorcycle bays did not take into account the additional

costs associated with running a motorcycle, only the parking charges themselves, which would make them considerably higher.

5.43 The estimated monthly costs of short stay parking in solo motorcycle bays would simply be unaffordable to the majority of commuters, despite motorcycles being a legitimate commuting mode of transportation and far less emitting than larger vehicles. Many people who used motorcycles for work were on the lower end of the income spectrum and the proposals would disproportionately impact them.

5.44 Motorcycles were being disproportionately targeted by the proposals. The Council had stated a policy ambition of reducing short stay vehicle parking by 30%, yet it expected that the proposals would reduce motorcycle short stay parking by 70%. This did not amount to a sensible hierarchy of road users, as motorcycles were smaller, lighter, less congestion causing and damaging in other ways than CO2 emissions.

5.46 The Senior Service Area Manager responded by adding that the Council believed the risk of motorcycle riders moving to more polluting modes of transport was low, because it had maximum four hour stay restrictions in place for cars. Also, many commuters chose to use motorcycles because they were able to sift through traffic in a manner which was not possible in cars.

5.47 In terms of encouraging people to use motorcycles over cars and larger vehicles, it was more desirable for the Council to incentivise people to choose active and sustainable travel over the use of private transport altogether in order to reduce CO2 emissions and improve air quality.

*5.48 A Panel Member asked for further information on the modelling which had been undertaken by the Council in terms of the expected level of income and expenditure from the proposals.*

5.49 The Senior Service Area Manager explained that modelling had estimated that the introduction of parking charging for motorcycles would result in income of circa £260,000 per annum following a phased implementation.

5.50 Indicative costs were set out in the proposals where they could be quantified, which mainly related to the installation of secure parking hoops. The cost of implementing lockable motorcycle hoops based on the existing bays was estimated at £152,000.

5.51 The initial consultation, setup and development costs will be contained within existing resources, with the aim of it being self funding going forward from the income being generated.

*5.52 A Panel Member asked what the Council knew about the characteristics of the people that were commuting into the borough on motorcycles each day and using short stay parking whilst there.*

5.53 The Senior Service Area Manager explained that commuting by motorcycle was largely constrained to the south of the borough near to the City of London. It was estimated that around 0.25-0.5% of people working in Hackney each day were travelling by motorcycle, and as such the proposals would not have a demonstrable impact on the wider economy.

5.54 The Lead Call-In Request Councillor responded by adding that the Equalities Impact Assessment undertaken had not considered the particular impact on ethnicity as a characteristic, especially in regard to courier and delivery riders.

*5.55 A Panel Member asked for further clarification on what the anticipated costs of the proposals were estimated to be for motorcycle riders working in the gig economy, and in particular couriers and delivery riders.*

5.56 The Senior Service Area Manager explained that if you were a Hackney resident you would need to purchase a valid resident permit for your motorcycle, the majority of which would fall into the lower charging bands of between £65 to £75 per year.

5.57 It was recognised that courier and delivery riders would often need to set down to deliver or collect items within small time scales. There were statutory exemptions in place across a number of parking spaces for loading/unloading (where loading or waiting was not prohibited).

*5.58 A Panel Member asked whether the Council had undertaken any research into how long motorcycle riders would on average be parked in solo motorcycle bays per day.*

5.59 The Senior Service Area Manager explained that the majority of the demand for solo motorcycle bays was for the average work day which was around 8 hours. Courier and delivery riders could also park for much shorter durations and extend the session if needed using pay by mobile.

*5.60 A Panel Member asked for further clarification on whether the Council considered replicating other London Borough models for motorcycle parking charges, for example those implemented in Westminster or Islington.*

5.61 The Senior Service Area Manager explained that the Council did not consider moving to the Westminster or Islington models for motorcycle parking charges as it felt that they were insufficient to bring about the change it wanted to see in regard to residents shifting towards walking, cycling and the use of public transport.

5.62 The Call-In Request Councillor asked whether the Council felt that the estimated fall in the number of non-residential motorcycles parking in solo motorcycle bays (70% by Year 3) was proportional to the Council's wider aim to reduce short stay parking for all modes by 30%.

5.63 The Senior Service Area Manager explained that the aim to reduce short stay parking for all modes by 30% should be considered within the wider hierarchy of parking use. The vast majority of short stay parking demand in the borough was from visitors, and the demand from commuters was comparatively low.

5.64 The 70% fall in the number of non-residential motorcycles parking in solo motorcycle bays by Year 3 was an estimate given to model the income received from the introduction of charges for motorcycling parking, rather than a goal by which the Council would measure itself.

5.65 *A Panel Member asked how the Council planned to engage with those affected by the proposals going forward, particularly in terms of communicating the proposed changes and measuring their impact on local people.*

5.66 The Senior Service Area Manager explained that, should the proposals be implemented, the Council would be able to establish a profile of who was using motorcycle parking, where they were parking and for how long. It would then look to understand how that demand had changed over time, which would be monitored closely over the three year implementation period.

#### Closing Remarks

5.67 The Chair then invited the Lead Call-In Councillor to make any closing remarks.

5.68 The proposals for short stay parking were unaffordable for the vast majority of commuters, and only permitted all-day parking in solo motorcycle bays, which were present in less than half of Hackney's parking zones. The proposals therefore effectively represented a ban on commuting by motorcycle.

5.69 The proposals disproportionately targeted motorcycle riders, with an estimated 70% reduction in short stay motorcycle parking over a three period compared to 30% target for all transport modes. The proposals therefore did not maintain a sensible hierarchy of road users.

5.70 The Equalities Impact Assessment undertaken in relation to the proposals had not considered the particular impact on ethnicity as a characteristic, especially in regard to courier and delivery riders.

5.71 Whilst recognising that private transport contributes to poor air quality, the specific impact that the proposals would have on air quality within the borough had not been made clear. The proposals also failed to acknowledge that some commuters would be parked for longer than the average work day as they would need time to lock up and change and may not always finish on time.

5.72 The decision should therefore be referred back to Cabinet for reconsideration, setting out concerns of the disproportionality of the costs to motorcycle users, and Cabinet should reconsider the matter and look to other London Boroughs such as Westminster or Islington for best practice.

5.73 The Chair then invited Cllr Simche Steinberger, as one of the Call-In Councillors, to make any closing remarks.

5.74 There were various concerns regarding the Equalities Impact Assessment undertaken in relation to the proposals. These included the disproportionate impact of the proposals on those on the lower end of the income spectrum, and the impact that the proposals may have on the characteristic of religion/belief (including non-belief).

5.75 Finally, the Chair invited the Lead Member for Environment and Transport to make any closing remarks.

5.76 The implementation of the proposals would support a number of the Council's policies and plans, including the Sustainable Transport Plan, the Parking and Enforcement Plan and Air Quality Action Plan, and the proposals were part of a long

standing commitment to ensuring that incentives were in place to encourage residents to choose active and sustainable travel over private transport.

5.77 The implementation of the agreed plans were paused in order to explore the issues raised by campaigners and see how the original proposals may be revised. This led to three substantial changes to the proposals, namely around a new hourly price and no maximum stay limits for motorcycle only bays, charges for short stay parking in solo motorcycle bays being phased in over three years, and discounted hourly parking charges for electric motorcycles.

5.78 Should the proposals be implemented, the Council would soon thereafter go out to statutory consultation. Following feedback from this consultation, a more detailed Equalities Impact Assessment would be completed and actions would be taken if issues were to arise that needed addressing.

### Summing Up & Decision

5.79 The Chair explained that the meeting would be adjourned for a short period whilst the Panel deliberated over the evidence heard at the meeting.

5.80 The meeting was then reopened by the Chair, at which point the Panel **RESOLVED** to implement the guillotine procedure and extend the time of the meeting to no later than 10:30pm.

5.80 As a result of the previous discussion it was then **RESOLVED** that the Panel recommended that no further action was taken, at which point the decision was deemed to be confirmed and took effect immediately following the meeting.

5.81 N.B. Cllr Clare Joseph did not participate in the vote as she attended online.

5.82 In summarising the reasons for the decision, Panel Members made the following key points:

- There had been extensive long-term consultation and engagement with residents and key stakeholders, and the feedback received from this engagement had led to significant changes to the proposals.
- An Equalities Impact Assessment for the proposals had been undertaken, and there was a commitment to undertake another should the proposals be implemented and the statutory consultation period commenced.
- Parking fees and charges were reviewed on an annual basis and, if implemented, the proposals would be monitored closely over the implementation period to ascertain whether any tweaks were needed.
- The implementation of the proposals would support a number of the Council's policies and plans, including the Sustainable Transport Plan, the Parking and Enforcement Plan and Air Quality Action Plan.
- The proposals were in line with the Council's budgetary considerations, with the setup and development costs to be contained within existing resources, and the aim for it to be self-funding going forward from the income being generated.
- An emissions based charging structure would incentivise a reduction of vehicle emissions which all forms of road transport, including motorcycles, contributed to, and it would be cheaper to travel by public transport than to travel by motorcycle.

**6 Council Tax Reduction Scheme Review Scrutiny Panel Task and Finish Group Draft Report (20:55 - 21:05)**

6.1 The draft Council Tax Reduction Scheme Review Task and Finish Group report was presented.

6.2 The Panel RESOLVED to agree the Council Tax Reduction Scheme Review Task and Finish Group report.

**7 Net Zero Scrutiny Panel Draft Report (21:05 - 21:15)**

7.1 The draft Net Zero Scrutiny Panel report was presented.

7.2 The Panel RESOLVED to agree the Net Zero Scrutiny Panel report.

**8 Minutes of the Meeting (21:15 - 21:20)**

8.1 The draft minutes of the previous meeting held on 20th February 2023 were presented.

8.2 The Panel RESOLVED to agree the draft minutes as an accurate record.

**9 Scrutiny Panel Work Programme 2022/2023 (21:20 - 21:25)**

9.1 The Chair referred to the Commission's work programme for the 2022/23 municipal year.

9.2 Members noted the work programme.

**10 Any Other Business**

10.1 None.

Duration of the meeting: 7pm – 10.10pm



<p><b>Scrutiny Panel</b></p> <p><b>13 July 2023</b></p> <p><b>Item 9 – Scrutiny Panel Work Programme 2023/2024 and Public Consultation Report 2023</b></p>	<p>Item No</p> <p><b>9</b></p>
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**OUTLINE**

Individual scrutiny commissions and the Scrutiny Panel develop a new work programme each municipal year. The work programmes of respective commissions are currently in development and in the process of being agreed and finalised.

To inform the work programme development of the overview and scrutiny commissions and panel a public consultation is undertaken by the function at the beginning of the municipal year. The public consultation closed on 22<sup>nd</sup> June 2023. The suggestions submitted have been collated into a report and included in the agenda.

**Remit and Roles of the Overview and Scrutiny Commissions and the Scrutiny Panel are outlined below.**

**Children & Young People (Chair, Cllr Sophie Conway)**

**Remit of Commission**

Scrutinise matters relating to children’s social care, education, youth services, youth justice, childcare and children’s health.

**Health in Hackney (Chair, Cllr Ben Hayhurst)**

**Remit of Commission**

Scrutinise matters relating to the provision of health services, adult social services and services for older people.

**Living in Hackney (Chair, Cllr Soraya Adejare)**

**Remit of Commission**

Scrutinise matters relating to community safety (including statutory duties of crime and disorder committee), emergency planning, housing and maintenance (social housing and private sector housing), public realm, housing needs and benefits (including temporary accommodation) planning (residents), community halls and environment.

Statutory duty to scrutinise the London Borough of Hackney Community Safety Partnership as the Crime and Disorder Committee.

## **Skills Economy & Growth (Chair, Cllr Polly Billington)**

### Remit of Commission

Scrutinise matters relating to employment and skills (including adult learning), effects of macro-economic change, transport (all modes of transport and infrastructure developments), licensing (residents and businesses), planning (businesses), corporate properties, sustainability (fleet management and energy), economic regeneration, libraries and voluntary and community sector.

## **Scrutiny Panel (Chair, Cllr Margaret Gordon)**

The role of Scrutiny Panel (SP) is to co-ordinate and oversee the scrutiny function of the Council and the work of the Scrutiny Commissions, including reviewing the Commissions' annual work programmes and making recommendations to the Commissions as appropriate.

Scrutiny Panel will develop mechanisms for addressing cross-cutting issues and for preventing duplication of work. Where matters fall within the remit of more than one Scrutiny Commission, SP can determine which Commission will assume responsibility or set up a joint ad hoc task group. SP also co-ordinates the involvement of scrutiny in the budget process and establishes ad-hoc task and finish scrutiny panels.

### **Report in the agenda:**

To support this discussion the following reports are included.

- O&S Public Consultation Survey 2023
- Draft Work Programme for Scrutiny Panel 2023/2024.

Work programme suggestions for Scrutiny Panel will be discussed at the meeting.

### **ACTION**

SP to review and comment on the public consultation report and the Scrutiny Panel draft work programme for 2023/2024.



## Overview and Scrutiny Work Programme - Public Consultation 2023

<https://consultation.hackney.gov.uk/policy-and-strategic-delivery/overview-and-scrutiny-public-consultation-2023>

This report was created on Friday 23 June 2023 at 09:32

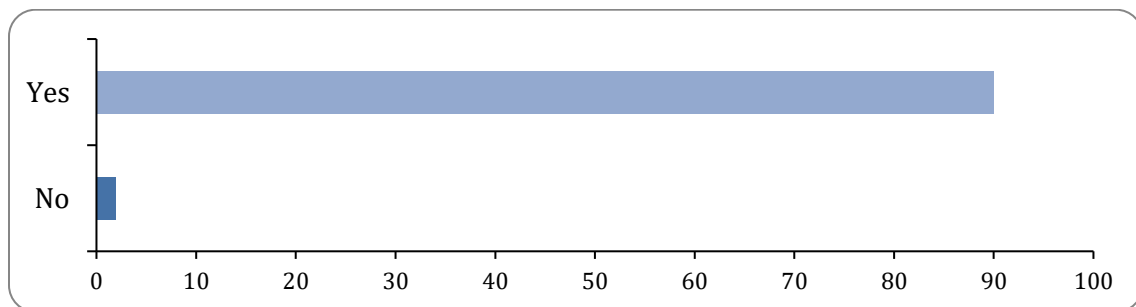
The activity ran from 24/05/2023 to 22/06/2023

Responses to this survey: **92**

### 1: Do you live in Hackney

#### Live

There were 92 responses to this part of the question.

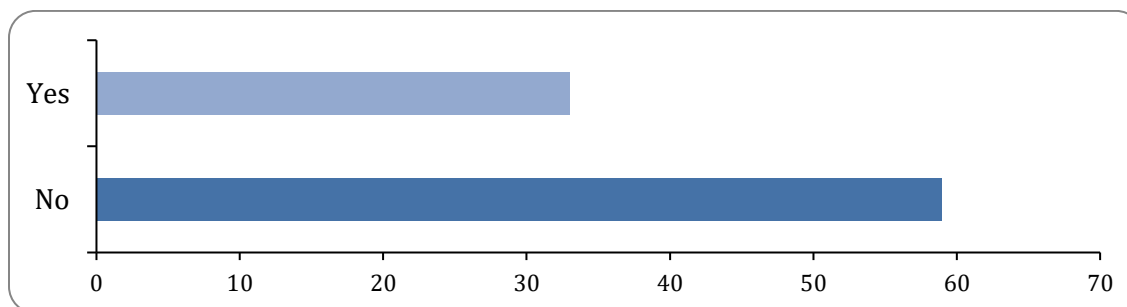


Option	Total	Percent
Yes	90	97.83%
No	2	2.17%
Not Answered	0	0.00%

## 2: Do you work in Hackney?

### work

There were 92 responses to this part of the question.



Option	Total	Percent
Yes	33	35.87%
No	59	64.13%
Not Answered	0	0.00%

## 3: What are the issues or concerns which you think scrutiny should consider? (You are welcome to add more than one suggestion.)

### your suggestion

There were 92 responses to this part of the question. Details in appendix 1

**NB- O&S consultation responses from residents are often lengthy and are edited for brevity, the language used is repeated below to give flavour of the views**

	Scrutiny Commission	Summary of issue raised and why it is important.
1	LiH	Anti-Social Behaviour (ASB) Downs Court flats (adjacent to the shops). People are drunk, intimidating and leave piles of litter.
2	LiH	ASB Downs Court flats (adjacent to the shops). People are drunk, intimidating and leave piles of litter.
3	LiH	ASB and noise pollution Skateboards riding paving and roads, BBQs and house firepits, noise from parties in gardens.
4	LiH	Crime and local policing Canal towpaths and hotspots for muggings such as the Lea Bridge Road / Millfields cycle path.

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
5	LiH and HiH	Crime and ASB Drug dealing and drug consumption in the streets. Increasingly opioid related.
6	LiH	Crime Graffiti especially on business premises
7	SEG and HiH	Greenwashing and removal of LTNs
8	LiH, SEG and HiH	Crime, Parks, and Traffic 1) Drugs - St Mark Rise - Crack addicts on streets. Add CCTV on Colvestone crescent (school street), Cecilia Road and Montague.  2) Parks - water fountains and social areas (coffee place) in Hackney Downs and more accessible green spaces around Dalston 3) Improve traffic in Dalston
9	SEG & HiH	Fast Food shops near schools  Licensing / gambling – impact on low income groups, young people and ethnic groups.  Public health stop smoking
10	SEG, LiH and HiH	Cycling Downham Road - road safety, air quality, greener and environment
11	SEG and HiH	Transport – penalties for drivers who are <b>not</b> blue badge holders driving short distances (less than 2 miles)  Air quality around schools - school streets for all primary schools mandatory.
12	LiH	ASB, parking tickets misuse and Council spend on value for money.
13	LiH	Housing - hackney homes repairs
14	SP and LiH	Democracy voter turnout is very low in Hackney.  Council's work on housing crisis – the luxury flats going up, are they funding affordable housing.
15	LiH	Concern about the quality of leaseholder services provided by the council. Impact on resident health and wellbeing.
16	SEG	Climate Change Solar panels are not unattractive to look at. Our houses are 3 stories high; people don't really see the roofs from street level.
17	LiH	ASB and Housing Repairs Experiencing ongoing issues with neighbour and ASB. Reported and followed up with council officer but not all questions answered.

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
		Hackney homes repairs – mould and damp issue raised for 6 months.
18	LiH and HiH	Leisure Services GLL - accessibility and prices for elderly, students and unemployed. Access to exercise (in parks or centres) and cheaper classes are during the day and discriminating the working poor.
19	LiH	Housing, Recycling Homelessness
20	LiH	ASB - nuisance neighbours impacting the whole street.
21	SEG and HiH	LTN Implemented without asking for feedback from residents, some closures might need re-thinking. Traffic build-up due to being forced into a few main roads.  Suggested there should be alternatives or a plan B for these instances “if something happens on one of them the whole of Hackney traffic comes to a standstill”.
22	LiH	Community cohesion and local community events  Traditional events to be celebrated. No flag or bunting in Hoxton Market for the Coronation of the King. Royalists are residents of the borough too.
23	CYP	Education, safeguarding and unregistered schools
24	LiH and SEG	Private rented sector, landlords’ responsibility  Housing repairs in Hackney council housing.  Cycle storage – review and improve.
25	LiH	Net Zero Goals and Parking  Use quieter streets for ground source heat loops to enable individual properties to add heat pumps (Cornwall example).  Parking signs being installed in conservation areas and not adhering to the standard height agreed for the area.
26	LiH and CYP	1)Street crossings and dangerous driving. 2)Summer holiday club provision for ages 11+. 3)Request for council to review fines for children taken out of school during term time. Taking children on holidays during the official holiday periods are unaffordable.
27	LiH	Street cleaning

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
28	LiH	Street access from Oliver Cox Lodge to Church street. Blocked by waste bins
29	LiH and SEG	ECO system for council tenants. How is the Council ensuring access to the ECO system for social housing tenants as well as private.
30	HiH and LiH	1) Adult Mental health services. 2) housing repairs and maintenance services for leaseholders
31	LiH	Streetscene - Shared foot paths and pedestrians.  Consider the difficulties and fears of older citizens and the physically disabled – being scared to walk in parks, narrow way etc when creating shared footpaths used by runners, skaters, skateboarders, electric scooter riders, mobility scooter users, pedal cyclists and electric cycle riders.
32	LiH	1) Gentrification - broken communities 2) Housing - affordable housing 3) Poverty - cost of living
33	LiH and HiH	Public Health and Environment Prevalence of a higher number of foxes in the borough (resident of 40 years) and the public health issues they bring because of the growing numbers. “dig up tree pits, flower pots, gardens; they scatter any waste left in the street; they defecate freely; their night-time noise disturbs sleep.”
34	LiH	ASB  Begging and litter.
35	LiH	Litter and fly tipping
36	LiH and HiH	Mental health, Housing and Crime  1) Mental health support services 2) housing repairs - private sector landlords taking advantage of vulnerable people 3) violent crime and racism & police
37	LiH, HiH and SEG	Housing and LTNs 1) Lack of social housing and crime - mobile phone theft 2) LTNs – creating division between working and middle classes. LTNs defining/protecting posher areas of Hackney.
38	LiH, HiH and SEG	Crime, Food Growing, Recycling and Waste  1) Cycling and increasing cycle storage on all streets due to bike theft. Police unresponsive. 2) Supporting residents to go green

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
		3) Composting food waste and collecting rainwater from houses (better use of back gardens) and more community growing opportunities. 4) Community energy scheme 5) Biodiversity and creating citizen science activities for children to monitor, care for and bring back wildlife. 6) computer repair hub and recycling.
39	SEG and HiH	LTNs - Access to taxis and public transport options for ambulant disabled and limited mobility residents in LTN areas, due to access restrictions.
40	LiH	Planning Planning decisions and impact of development on existing properties. The increase in footfall and traffic causing a nuisance and community cohesion problems.
41	SP	Consultations  Consultation outcomes influence.
42	SEG, HiH and LiH	1) LTNs, air quality impact on Stoke Newington High Street and road closures in De Beauvoir 2) Concreting Shoreditch Park. 3) Public money wasted on vanity projects. Not representing value for money of council spend.
43	SEG and HiH	1) NHS care services 2) Adult Education - none in the borough 3) Air quality, noise from traffic and access for trades workers due to LTNs.
44	HiH	Freedoms and ability to get around. Needs of elderly and disabled residents not considered.
45	LiH and HiH	Environment and Public Health Narrow way – the begging and gambling shop makes it difficult to walk or shop in that location.
46	LiH	1) conditions of pavements uneven etc. in Stoke Newington High Street, Manor Road & Lordship Road. 2) Trees not maintained, blocking natural light and needs pruning on Lordship Road and Manor Road, lower Clapton round about 3) MP Diana Abbott - no information or poster of the local MP in Church Street Library
47	LiH and HiH	Community halls under use for the community. Local community group is unable to make use of their community hall for health improvement, classes and clubs.
48	SEG and HiH	Streetscene  Cycleway 1 highway route needs improvements. Following junctions: Heathland Rd/Manor Rd/Bouverie Rd; Holmdale Terrace/Amhurst Park/West Bank; Boleyn Rd/Mildmay Rd/Crossway (early release for

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
		cycles and removal on on-street car parking on Boleyn Rd).
49	LiH	Access issue for residents in Linscott Road, challenges related to the land being private.
50	SEG and HiH	1) LTNs impact on health and wellbeing for residents who are disabled or have health conditions 2) Bike hire scheme
51	LiH and HiH	Alcohol and drug misuse causing ASB for Hunsdon House, Brooke Road, E5.
52	LiH and HiH	1) Housing development 2) Crime - mobile phone theft 3) Access to GP appointments
53	LiH and HiH	Public Heath and Parks Parks and equal access to exercise equipment in all parks
54	SEG, HiH and LiH	1) Dangerous driving of through traffic and it has impacted on community cohesion 2) Want LTN to stop through traffic 3) Enforcement - cameras and signs being vandalized regularly.
55	LiH	Noise pollution Noise pollution not sufficiently regulated. Out of hours service not adequate, suggested a 24-hour system is put in place. Repeated noise complaints should be followed up for resident well being
56	SEG and HiH	Pollution – “open up our road pollution is killing me....Hackney Council only care about the rich and not the local people”
57	LiH, HiH and SEG	1) Public waste bins & fly tipping 2) Designated dog park 3) LTNs - increasing traffic and with road works traffic is horrendous and polluting.
58	LiH	Sanctioning TMOs and landlords that do not take care of communal green spaces
59	LiH and SEG	Lower Hackney and Shoreditch area 1) Traffic/pedestrian safety - Great Eastern Street and Old Street. Cyclists not abiding by lights or pedestrians right of way. impact on air quality. 2) Greenery/Vegetation - lack of trees and planting in more urban spaces. 3) Waste management - more public waste and recycling bins. At least in the Shoreditch area 4) More onus of businesses for littering
60	LiH	Street Litter
61	CYP	Primary school closure

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
62	LiH	Dalston Square and access restrictions due to cladding and scaffolding works for 2 years
63	LiH	Crime - increase in drug users/dealers on Ridley Road / Birkbeck Road.
64	CYP	Adequate provision and support for Looked After Children (LAC) to reach their full potential.
65	LiH and HiH	Community gardens - provision of information to support LNRP.
66	LiH	Anti social and criminal behaviour around Birkberk Road.
67	CYP	Secondary school having dedicated provisions for competitive sports. Very limited opportunities to compete past 11.
68	LiH	Dalston Square and access restrictions due to cladding and scaffolding works for 2 years
69	LiH and HiH	<ol style="list-style-type: none"> <li>1) Ageism attitudes to stereotype of older people in the council. Audit of what Hackney could do better about ageism in the community.</li> <li>2) planning applications - consideration and decision making. Is WFH impacting on planning decisions and a look at the transparency and monitoring of conditions placed on developments.</li> <li>3) Information on Houses of Multiple Occupancy (HMOs). Information being available about decisions made for HMOs.</li> </ol>
70	CYP	Hackney Education SEND Services and Schools (specific schools named) failure to safeguard SEND children with EHCP.
71	SEG	LUF funding - large sum of central government funding being allocated to Bohemia Place and no other projects in the borough.
72	SEG	Victoria Park Road - traffic off A12 not suitable for the road particularly HGVs. Request for Council to review with Transport for London (TfL).
73	LiH	<p>Crime and street safety</p> <p>Particular muggings of cyclists.</p> <p>New (traffic) safe cycle routes and extending Lea Bridge route through to Dalston).</p>
74	LiH	Dog waste and general waste
75	LiH	Increase in weeds location Big Hill High Hill Estate area in Upper Clapton
76	LiH, HiH and SEG	<p>Streetscene, transport infrastructure and place-based provision.</p> <ol style="list-style-type: none"> <li>1) crossing at Hackney Central dangerous – put in zebra crossing towards Bohemia Place.</li> <li>2) No motorbikes in Bohemia Place</li> </ol>



	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
		<ul style="list-style-type: none"> <li>3) Overground Station new entrance not disability friendly bad investment. Hackney Wick station has a better design.</li> <li>4) lack of shops and businesses on Morning Lane past Tesco.</li> <li>5) Kings Hall Gym - facilities are old, dirty and falling apart. They want it refurbished like Britannia.</li> <li>6) Hackney Central overlooked for investment and community cohesion.</li> </ul>
77	LiH, HiH and SEG	A review to looking at bus stop bypasses and bus stop boarders as part of cycle lanes that cause access issues for residents with a disability. This was a previous LiH review.
78	LiH	Littering, fly tipping, dog litter at Jack Dunning Estate. More waste bins available for litter.
79	HiH, LiH and SEG	<ul style="list-style-type: none"> <li>1) health issues, mental health and disability, autism and social services for children and adults. Needing more people from different backgrounds and languages to support people in need.</li> <li>2) Affordable housing and housing disrepair (housing repairs service)</li> <li>3) Illegal Eviction and harassment by landlords</li> <li>4) Noise and air pollution in relation to four licensed nightclubs and four restaurants</li> <li>5) Binge drinking, Class A drugs and gangs; suspicious people accompanying vulnerable people (disabled or addicted disabled people).</li> </ul>
80	CYP	Proposed primary school closure and impact on community and Ridley Road market.
81	LiH and HiH	<p>Crime</p> <p>ASB and drugs - rise in hard drug use on the streets. Particularly around Ridley Road, St Marks Rise, Colvestone Crescent and Cecelia Road. In the mornings and afternoons (when kids are making their journey to/from school) drug dealing openly.</p>
82	SEG and HiH	LTNs and equality issues - data and research to support implementation.
83	LiH	Dalston Square cladding work and access restrictions due to and scaffolding works for 2 years
84	LiH	Cladding issues linked to Grenfell. Developer using Dalston Square as a building site for 3 years. No consideration for public and residents.
85		<ul style="list-style-type: none"> <li>1) Dalston Square cladding work and length of time it is taking to complete</li> <li>2) Bus station in front of Sledge Tower, Dalston Square and bus drivers not turning off their engine and ignoring the signage.</li> </ul>

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
86	LiH, SEG and HiH	<ol style="list-style-type: none"> <li>1) Private Sector Landlords in adequate construction and installation and tenant needs not being met.</li> <li>2) Cycling on pavements. Stoke Newington - sheds and lockers should be offered to apartment blocks</li> <li>3) Youth in general being a destructive or disruptive - create leadership clubs</li> <li>4) Teaching older people to use the internet</li> <li>5) Mental health, BLM, queerness, neuro diversity and disability are all intersecting exponentially. Greater need for better disability adaption.</li> <li>6) Environmental Health - council-lead cleanup of railways, streets, green space using the help of volunteers or rehab-seekers; youth or SEND communities.</li> <li>7) Creative health - art, drama, and media for Hackney's mental health.</li> </ol>
87	LiH and HiH	Rubbish causing rats/mice/foxes and looks unkempt /unloved.
88	LiH	Encouraging responsible dog ownership in Hackney's parks and streets. Cleaning up after their dogs.
89	LiH	Encouraging responsible dog ownership in Hackney's parks and streets. Cleaning up after their dogs.
90	LiH and SEG	<ol style="list-style-type: none"> <li>1) Youth policy. Glasgow-style approach to serious violence.</li> <li>2) Democratic participation - handing over developments to communities with community-led land trusts; community-led retrofits rather than profit-led developments.</li> <li>3) Policing - prioritize community-led provision for mental health interventions over criminalization of young people and mental health</li> <li>4) Air quality and climate justice. Restricting cars on main roads, more cycling and ensure minority groups, workers using main roads are not disproportionately affected by air pollution.</li> </ol>
91	LiH	Dalston Square cladding work and access restrictions due to and scaffolding works for 3 years plus. Using Dalston Square as a building site. Creating security concerns for residents.
92	CYP, HiH, LiH and SEG	<ol style="list-style-type: none"> <li>1) Review exclusion and detention policies in schools and academies</li> <li>2) Impact of Mental Health on exclusion and detention policies on young people</li> <li>3) Lack of available and affordable veterinaries in the Borough.</li> </ol>

	<b>Scrutiny Commission</b>	<b>Summary of issue raised and why it is important.</b>
		4) Review of LTNs and its impact on Air quality on boundary roads Business increase / decrease to businesses 5) Review the affordability of Lime Bikes and affordability to CYP experiencing poverty in the borough 6) Review of community halls usage in the borough and how usage is communicated to residents 7) Review of housing repairs backlog since Covid. 8) Review of Housing Officer roles and resident accessibility to share their concerns face to face to their local Housing Officers 9) Food cost in the borough disproportionality in prices and how this translates to retention of businesses who do not charge these big prices and value for money for residents 10) Update and information about Cyber-attack and how the Council is protecting residents' data

**4: Why do you think these issues are important?**

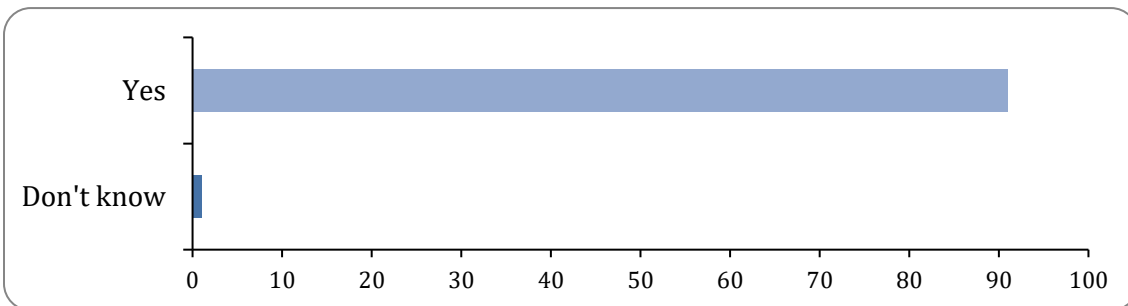
**Your view**

There were 92 responses to this part of the question.

**Details in table above.**

**5: Do you think these issues are also of concern to other people who live or work in Hackney?  
wider community**

There were 92 responses to this part of the question.



Option	Total	Percent
Yes	91	98.91%

<b>No</b>	0	0.00%
<b>Don't know</b>	1	1.09%
<b>Not Answered</b>	0	0.00%

**6: If you would like to be contacted about your suggestions or about topics that are selected for inclusion within the scrutiny commission's work programme, please provide your email address in the box below.**

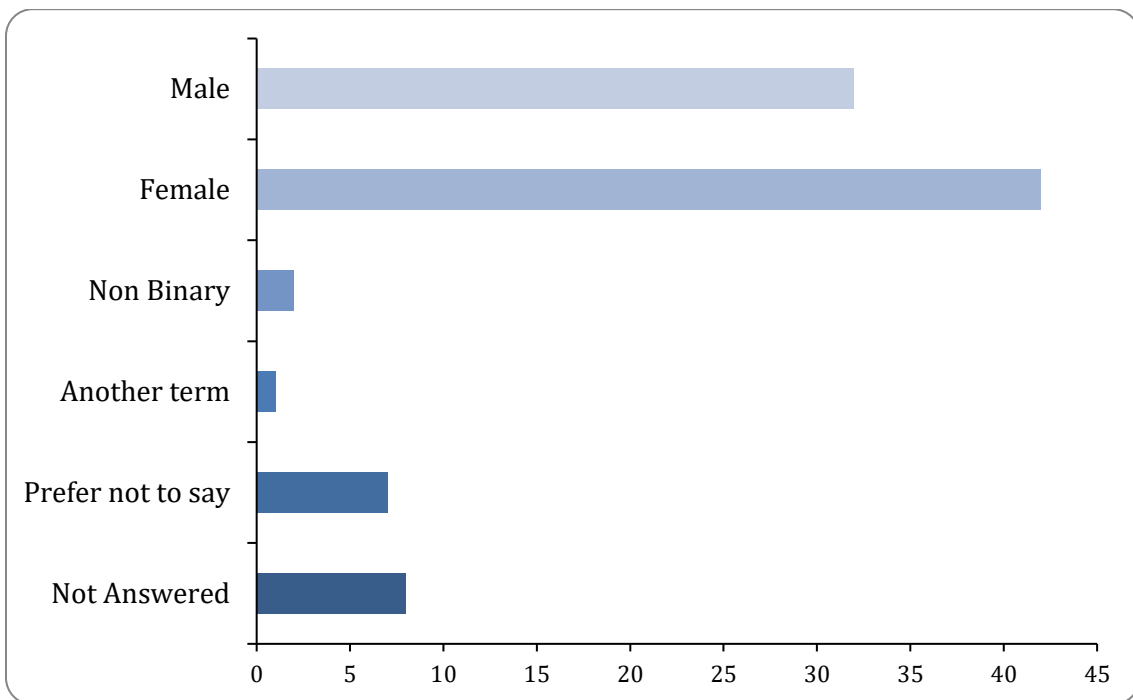
**email address**

There were 68 responses to this part of the question.

**7: Gender: Are you...**

**Gender**

There were 84 responses to this part of the question.



<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Male</b>	32	34.78%
<b>Female</b>	42	45.65%
<b>Non Binary</b>	2	2.17%
<b>Another term</b>	1	1.09%
<b>Prefer not to say</b>	7	7.61%

<b>Not Answered</b>	8	8.70%
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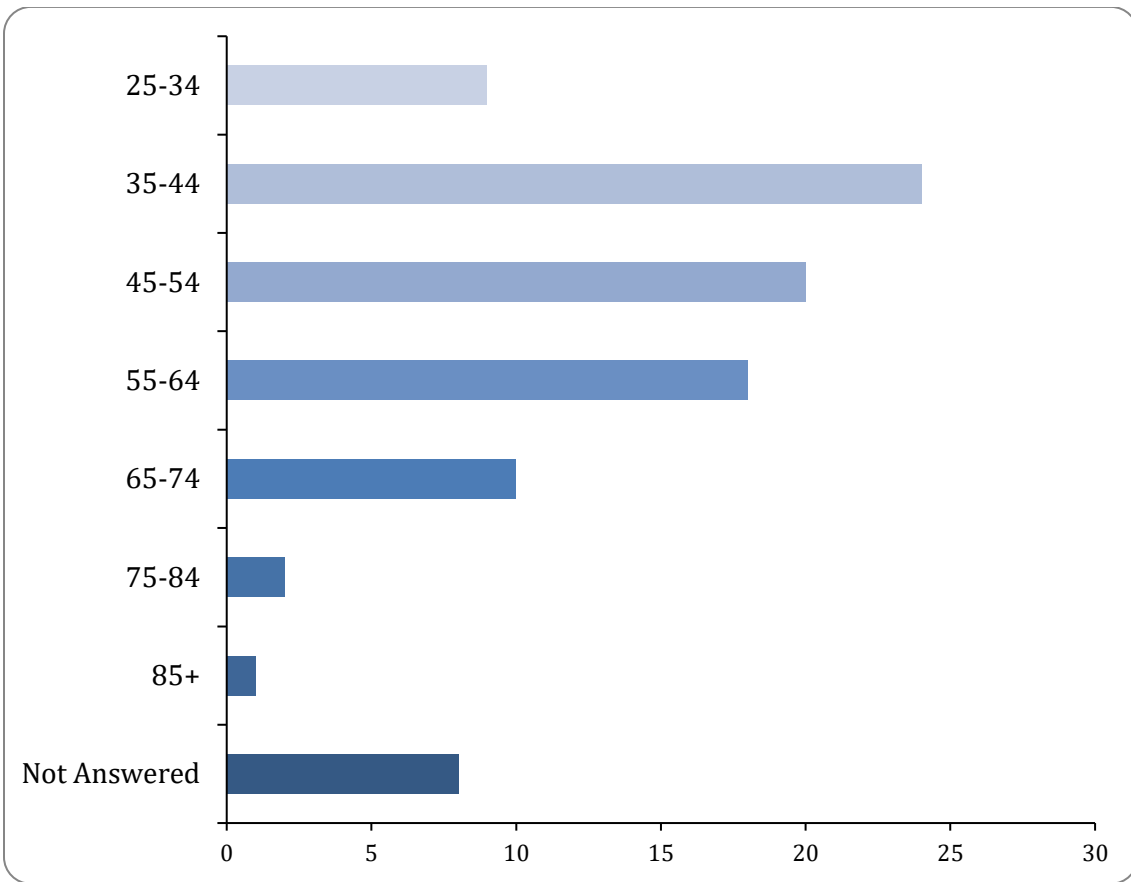
**If you prefer to use your own term, please provide this here:**

There was 1 response to this part of the question.

**8: Age: what is your age group?**

**Age group**

There were 84 responses to this part of the question.



Option	Total	Percent
<b>Under 16</b>	0	0.00%
<b>16-17</b>	0	0.00%
<b>18-24</b>	0	0.00%
<b>25-34</b>	9	9.78%
<b>35-44</b>	24	26.09%
<b>45-54</b>	20	21.74%
<b>55-64</b>	18	19.57%

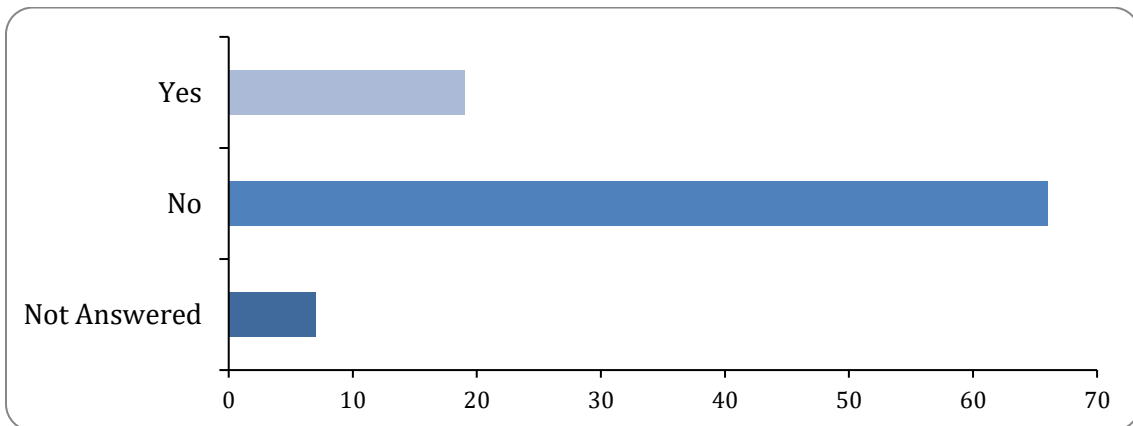
<b>65-74</b>	10	10.87%
<b>75-84</b>	2	2.17%
<b>85+</b>	1	1.09%
<b>Not Answered</b>	8	8.70%

**9: Disability: Under the Equality Act you are disabled if you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities.**

**Do you consider yourself to be disabled?**

**Disability**

There were 85 responses to this part of the question.



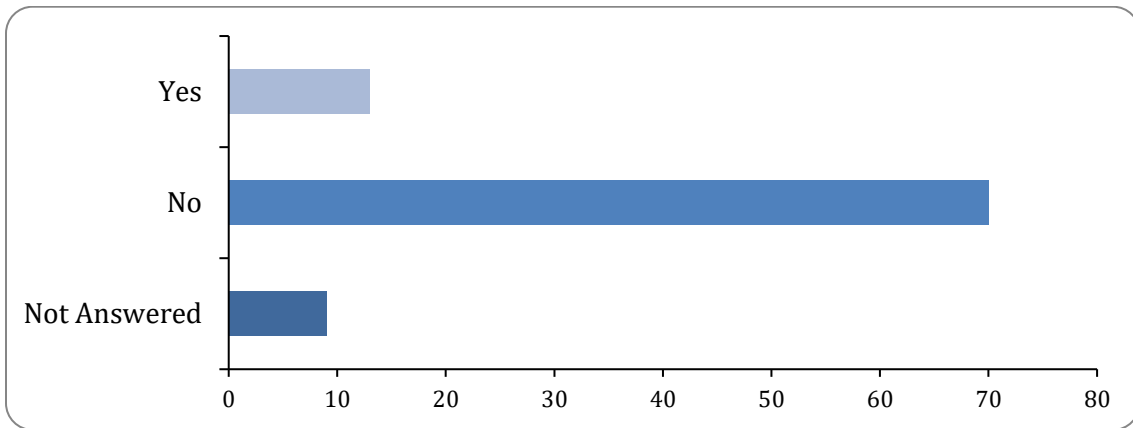
<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Yes</b>	19	20.65%
<b>No</b>	66	71.74%
<b>Not Answered</b>	7	7.61%

**10: Caring responsibilities: A carer is someone who spends a significant proportion of their time providing unpaid support to a family member, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems.**

**Do you regularly provide unpaid support caring for someone?**

**Caring Responsibilities**

There were 83 responses to this part of the question.

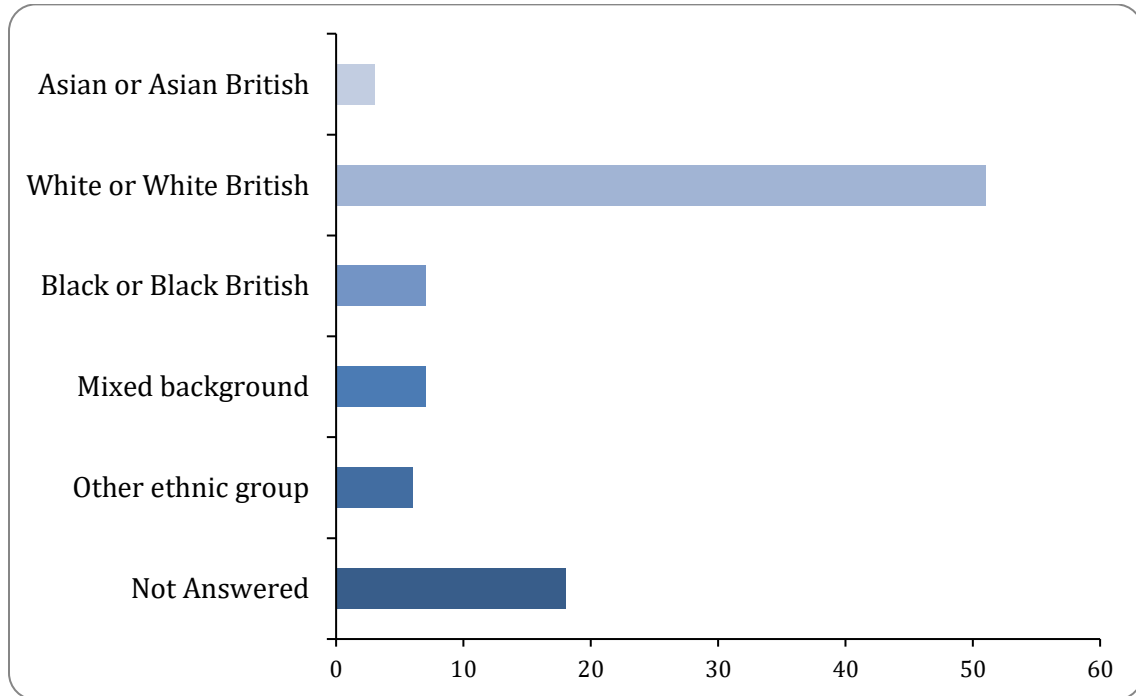


Option	Total	Percent
Yes	13	14.13%
No	70	76.09%
Not Answered	9	9.78%

### 11: Ethnicity: Are you...

#### Ethnicity

There were 74 responses to this part of the question.



Option	Total	Percent
Asian or Asian British	3	3.26%
White or White British	51	55.43%
Black or Black British	7	7.61%
Mixed background	7	7.61%
Other ethnic group	6	6.52%
Not Answered	18	19.57%

#### Other (please state if you wish):

There were 11 responses to this part of the question.

- Prefer not to say
- European
- England
- African/ European/ British
- why does it matter what colour people are
- Also irrelevant
- European



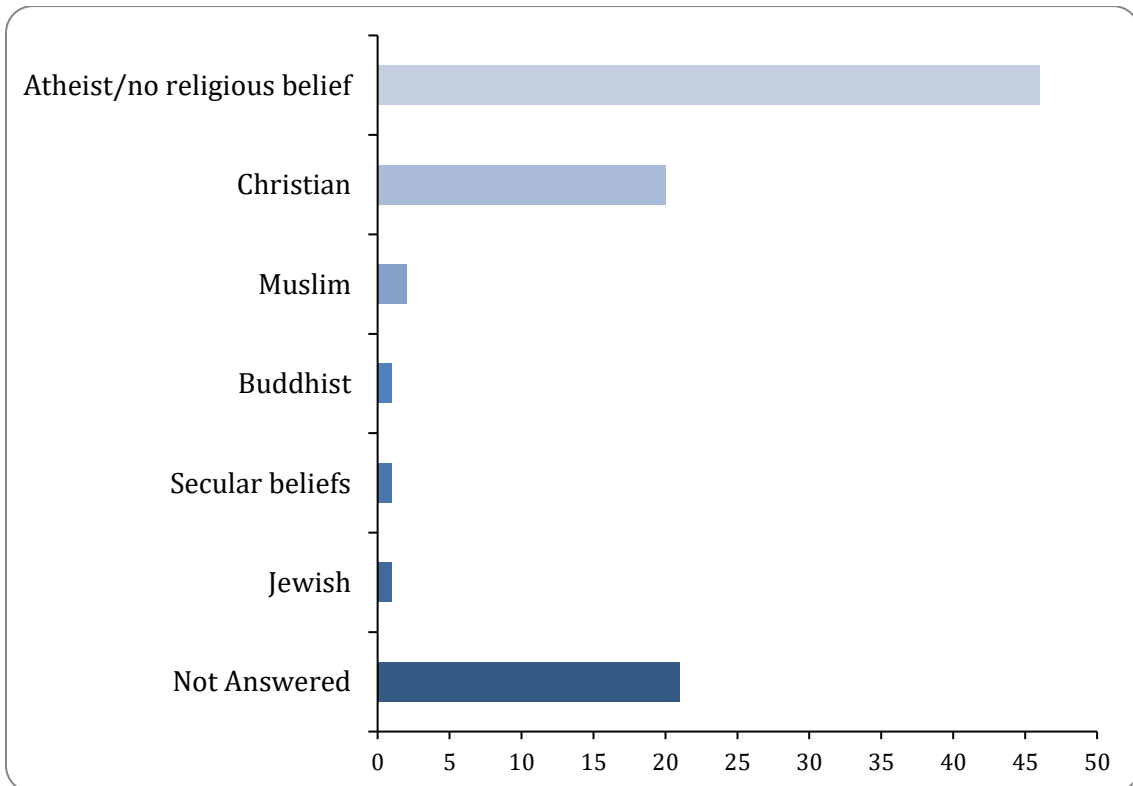
Hackney Council

- X
- Black British
- White Other
- Latin American

**12: Religion or belief: Are you or do you have...**

**Religion**

There were 71 responses to this part of the question.



Option	Total	Percent
<b>Atheist/no religious belief</b>	46	50.00%
<b>Christian</b>	20	21.74%
<b>Muslim</b>	2	2.17%
<b>Buddhist</b>	1	1.09%
<b>Hindu</b>	0	0.00%
<b>Secular beliefs</b>	1	1.09%
<b>Charedi</b>	0	0.00%
<b>Jewish</b>	1	1.09%
<b>Sikh</b>	0	0.00%
<b>Not Answered</b>	21	22.83%

**Other (please state if you wish):**

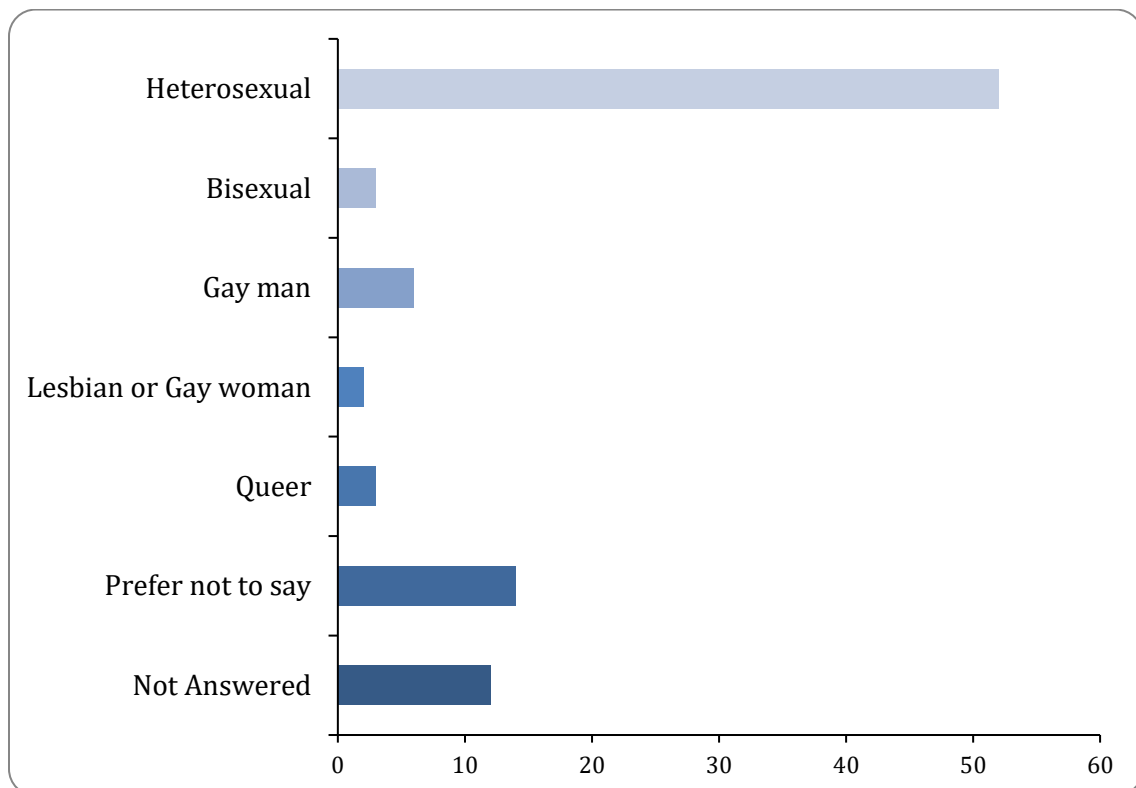
There were 9 responses to this part of the question.

1. Prefer not to say
2. Atheist / Jewish
3. Pagan
4. what religion I am don't matter we are all human beings
5. Again, irrelevant
6. N/A
7. X
8. Pagan
9. Spiritualist

**13: Sexual orientation: Are you...**

**Sexual Orientation**

There were 80 responses to this part of the question.



<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Heterosexual</b>	52	56.52%
<b>Bisexual</b>	3	3.26%
<b>Gay man</b>	6	6.52%
<b>Lesbian or Gay woman</b>	2	2.17%
<b>Pansexual</b>	0	0.00%
<b>Asexual</b>	0	0.00%
<b>Queer</b>	3	3.26%
<b>All other sexual orientations</b>	0	0.00%
<b>Prefer not to say</b>	14	15.22%
<b>Not Answered</b>	12	13.04%

**Other (please state if you wish):**

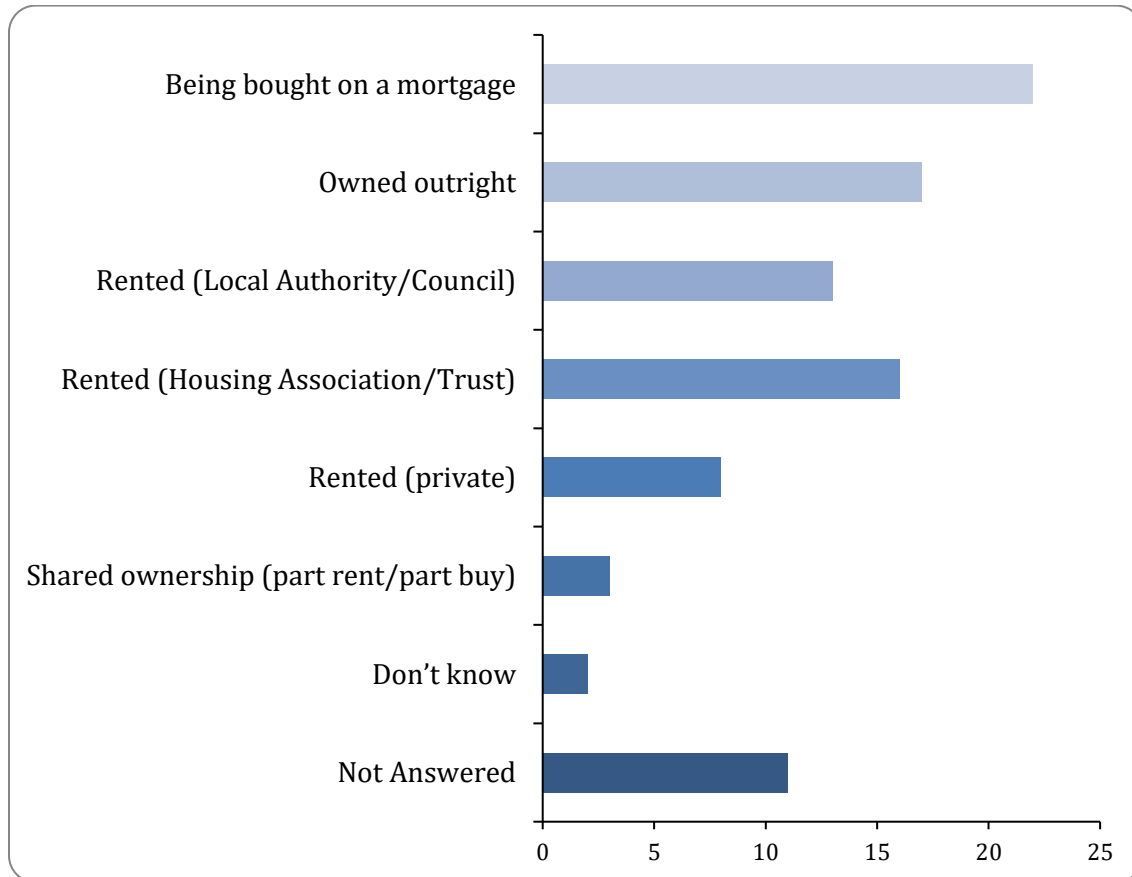
There were 2 responses to this part of the question.

- Irrelevant
- Too old

**14: Housing Tenure: Which of the following best describes the ownership of your home?**

**housing tenure**

There were 81 responses to this part of the question.



Option	Total	Percent
Being bought on a mortgage	22	23.91%
Owned outright	17	18.48%
Rented (Local Authority/Council)	13	14.13%
Rented (Housing Association/Trust)	16	17.39%
Rented (private)	8	8.70%
Shared ownership (part rent/part buy)	3	3.26%
Don't know	2	2.17%
Not Answered	11	11.96%

# Overview & Scrutiny

## Scrutiny Panel Scrutiny Commission

### *Rolling Work Programme May 2023 – April 2024*

All meetings take place at 7.00 pm and will be virtual until further notice. This rolling work programme report is updated and published on the agenda for each meeting of the Panel.

Dates	Proposed Item	Directorate and officer contact	Comment and Action
<b>Thurs 13<sup>th</sup> Jul 2023</b>  Papers deadline: Mon 3 <sup>rd</sup> July	Mayor Cabinet Question Time	Mayor's Office	Mayor Philip Glanville Cabinet Question Time - CQT session with the Mayor of Hackney.
	Budget Scrutiny	Finance and Corporate Resources Directorate Group Director Finance and Corporate Resources, Ian Williams	Review of the Council's Budget, Spend and Priorities for 2023/2024 and Update on the savings proposals implemented for 2022/23. Information presented to cover: <ul style="list-style-type: none"> <li>• The Directorate budget for 2023/2024</li> <li>• Directorate planned spend and priorities for 2023/2024</li> <li>• Directorate budget service pressures</li> <li>• Update on the progress of budget savings that were agreed for implementation year 2022/2023.</li> </ul>

Dates	Proposed Item	Directorate and officer contact	Comment and Action
	Overview of Scrutiny Commission Work Programmes for 2023-2024	Chief Executive Directorate Chair Councillor Margaret Gordon	A review of the O&S public and stakeholder consultation response and an outline of the suggestions received for the scrutiny commissions.
<b>Thurs 12<sup>th</sup> Oct 2023</b>  Papers deadline: Mon 2 <sup>nd</sup> Oct	Quarterly Finance Update	Finance and Corporate Resources Directorate Group Director Ian Williams	TBC
	Hackney Council Complaints and Enquires Annual Report 2022/2023	Chief Executive's Directorate Business Intelligence, Elections & Member Services Bruce Devile	Annual report of the Council's Complaints and Members Enquires for 2022/23.
	Poverty Reduction	Hackney Council Cabinet Members Cllr Chris Kennedy, Cabinet Member Health, adult social care, voluntary sector and culture  Cllr Rob Chapman, Cabinet Member Finance, insourcing and customer services  Cllr Caroline Woodley, Cabinet Member Families, early years, parks and play	Policy review by SP over 2 sessions. 1. Case studies and information about the impact of the Council's poverty reduction work in practice. 2. Governance, accountability structures and how the work is being embedded across the Council.  Session 2 Update from the Council on its poverty reduction work to meet the needs of residents.

Dates	Proposed Item	Directorate and officer contact	Comment and Action
		Cllr Carole Williams, Cabinet Member Employment Skills and Human Resources  Chief Executive's Directorate Policy and Strategic Delivery Sonia Khan, Head of Policy and Strategic Delivery	
<b>Tues 30<sup>th</sup> Jan 2024</b>  Papers deadline: Thurs 18 <sup>th</sup> Jan	Quarterly Finance Update	Finance and Corporate Resources Directorate Group Director Ian Williams	Finance Update Budget reports <ul style="list-style-type: none"> <li>• Overall Financial Position</li> <li>• Capital Update Report</li> </ul>
<b>Mon 15<sup>th</sup> Apr 2024</b>  Papers deadline: Wed 3 <sup>th</sup> Apr	Quarterly Finance Update	Finance and Corporate Resources Directorate Group Director Ian Williams	Finance Update Budget reports <ul style="list-style-type: none"> <li>• Overall Financial Position</li> <li>• Capital Update Report</li> </ul>

Dates	Proposed Item	Directorate and officer contact	Comment and Action

To be scheduled